Memorandum

To: Dunwoody Mayor and City Council

From: Denise M. Oshall, LR Kimball

Date: April 9, 2015

Subject: Update on CAD to CAD Interface

BACKGROUND

In July 2014 the city of Dunwoody partnered with LR Kimball (Kimball) to manage the completion of the Computer Aided Dispatch (CAD) to CAD interface project.

Kimball has reviewed the work completed to this point, diagnosed project completion as feasible, and has been working to motivate the CAD vendors to complete any necessary development work in order to utilize the interface in the live environment.

As of August, the interface was fully functional with the exception of validation of intersections. Kimball diagnosed that the issues with intersection validation were based on differences in the database used by DeKalb. Kimball identified the specific records that needed to be changed within the DeKalb database. DeKalb began with a subset of the changes. Testing showed the changes were effective in allowing intersections to be transferred between the centers and appropriately validate.

UPDATE

CAD to CAD testing with DeKalb and ChatComm took place on April 8, 2015, where the I-285 intersections were tested successfully. ChatComm and DeKalb are currently reviewing their translation code tables for changes and updates. A testing session has been scheduled for April 15, 2015 to verify the successful transfer of all call types, including I-285 intersections.

NEXT STEPS

A larger scale test is being scheduled for the week of April 20, 2015 with Lt Galbraith and key dispatch staff from DeKalb and ChatComm. Provided this test is successful and all stakeholders involved are in agreement, the live databases for DeKalb and ChatComm will be updated during the month of May. Our current target for cutover is June 1, 2015.