

MEMORANDUM

To: Honorable Mayor and City Council
From: Billy Grogan, Chief of Police
Date: August 10, 2015
Subject: CAD to CAD Interface Update

ITEM DESCRIPTION

The City of Dunwoody contracted with ChatComm several years ago to provide 911 call taking and dispatch services as our Public Safety Answering Point (PSAP). As an enhancement to that service, the City of Dunwoody engaged in a CAD to CAD Interface project to provide for the electronic transfer of Fire and EMS data from ChatComm 911 to DeKalb County 911.

UPDATE

The CAD to CAD test in the live environment had to be cancelled because Interact, DeKalb County's 911 provider, was unable to provide a System Engineer for the test. Unfortunately, the test requires Interacts participation.

At this time, we are working with Interact and all other parties to identify a new date to test the live CAD to CAD Interface and, if successful, schedule a go live date.