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MEMORANDUM

To: Honorable Mayor and City Council
From: Billy Grogan, Chief of Police
Date: December 14, 2015
Subject: CAD to CAD Interface Update

ITEM DESCRIPTION

The City of Dunwoody contracted with ChatComm several years ago to provide 911 call taking and dispatch services as our Public Safety Answering Point (PSAP). As an enhancement to that service, the City of Dunwoody engaged in a CAD to CAD Interface project to provide for the electronic transfer of Fire and EMS data from ChatComm 911 to DeKalb County 911.

UPDATE

On December 8, 2015, a test of the CAD to CAD Interface was conducted in a live environment. During this test of the CAD to CAD Interface, all test calls were processed correctly. As a result, the CAD to CAD interface is currently working in the live environment. However, it is not being used to transfer live calls at this time. Both ChatComm and DeKalb County wanted a week or so to refresh their staff on the procedures since there has been a delay in implementation. As of today, the plan is for the CAD to CAD Interface to go live and become fully operational sometime the week of December 14-18, 2015.