

41 Perimeter Center East, Suite 250 Dunwoody, Georgia 30346 P (678) 382-6700 F (678) 382-6701 dunwoodyga.gov

MEMORANDUM

To: Honorable Mayor and City Council

From: Billy Grogan, Chief of Police

Date: July 27, 2015

Subject: CAD to CAD Interface Update

ITEM DESCRIPTION

The City of Dunwoody contracted with ChatComm several years ago to provide 911 call taking and dispatch services as our Public Safety Answering Point (PSAP). As an enhancement to that service, the City of Dunwoody engaged in a CAD to CAD Interface project to provide for the electronic transfer of Fire and EMS data from ChatComm 911 to DeKalb County 911.

UPDATE

On July 6, 2015, a conference call was held involving the City of Dunwoody, DeKalb County 911 and ChatComm 911.

All parties agreed the CAD to CAD Interface is operational. During the call, all parties agreed to the appropriate procedures and protocols once the Interface is operational. All parties also agreed to a training schedule.

A testing of the CAD to CAD Interface in a live environment will take place on August 5, 2015. If all goes well, it is anticipated that the Interface will go live on August 10, 2015. At this time, there are no known issues with the Interface or the outlined timeline that would cause a delay in the expected go live date.

-3-