

## Memorandum

To: Dunwoody Mayor and City Council

From: Denise M. Oshall, LR Kimball

Date: March 18, 2015

Subject: Update on CAD to CAD Interface

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### BACKGROUND

In July 2014 the city of Dunwoody partnered with LR Kimball (Kimball) to manage the completion of the Computer Aided Dispatch (CAD) to CAD interface project.

Kimball has reviewed the work completed to this point, diagnosed project completion as feasible, and has been working to motivate the CAD vendors to complete any necessary development work in order to utilize the interface in the live environment.

As of August, the interface was fully functional with the exception of validation of intersections. Kimball diagnosed that the issues with intersection validation were based on differences in the database used by DeKalb. Kimball identified the specific records that needed to be changed within the DeKalb database. DeKalb began with a subset of the changes. Testing showed the changes were effective in allowing intersections to be transferred between the centers and appropriately validate.

### UPDATE

CAD to CAD testing with DeKalb and ChatComm took place on March 11, 2015, where the I-285 intersections were tested again with issues still remaining. ChatComm has indicated that they will make corrections to their data protocols which should resolve the remaining issues. Additional testing will take place as soon as a day/time can be agreed upon.

Constellation Software, Inc. announced last week that it has acquired InterAct 911. Initial reports indicate that there will be no changes made to existing projects; however, that has not been confirmed by our current project manager or DeKalb.

### NEXT STEPS

Based on ongoing support by the involved vendors, our opinion is that these issues can be resolved and full completion of this project is feasible.