



41 Perimeter Center East, Suite 250
Dunwoody, Georgia 30346
P (678) 382-6700 F (678) 382-6701
dunwoodyga.gov

MEMORANDUM

To: Honorable Mayor and City Council
From: Billy Grogan, Chief of Police
Date: November 9, 2015
Subject: CAD to CAD Interface Update

ITEM DESCRIPTION

The City of Dunwoody contracted with ChatComm several years ago to provide 911 call taking and dispatch services as our Public Safety Answering Point (PSAP). As an enhancement to that service, the City of Dunwoody engaged in a CAD to CAD Interface project to provide for the electronic transfer of Fire and EMS data from ChatComm 911 to DeKalb County 911.

UPDATE

On 11/5/15, a test of the CAD to CAD Interface was conducted in a live environment. During this test, an issue occurred which we believe is due to an update that DeKalb County 911 made to their ProQA Software. As a result, a CAD to CAD interface test will be conducted on Friday, 11/6/15 in the test environment to see if this is the issue. If the problem is due to the updated ProQA software, it is anticipated that the turnaround for correcting this issue will be expedited; however, if the problem is not with the ProQA software update, a more detailed analysis will need to be conducted to identify the issue.