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MEMORANDUM

To: Honorable Mayor and City Council
From: Billy Grogan, Chief of Police
Date: October 12, 2015
Subject: CAD to CAD Interface Update

ITEM DESCRIPTION

The City of Dunwoody contracted with ChatComm several years ago to provide 911 call taking and dispatch services as our Public Safety Answering Point (PSAP). As an enhancement to that service, the City of Dunwoody engaged in a CAD to CAD Interface project to provide for the electronic transfer of Fire and EMS data from ChatComm 911 to DeKalb County 911.

UPDATE

The Interface has been loaded into CAD and is ready for operational testing in a live environment pending a change that DeKalb County 9-1-1 is making on their end Monday morning. Previously, there was a firewall issue on the ChatComm end that has since been resolved. At this time, a test of the CAD to CAD Interface in a live environment is scheduled for Monday, October 12, 2015 at 10am. If all goes well with the live test, the CAD to CAD Interface will be activated.