



City of
Dunwoody
Georgia

City Council Retreat
February 7-8, 2019



Thursday Agenda

- 2018 Accomplishments
- 2019 Goals
- Items for Council Discussion



2018 Accomplishments: City Manager

- Led efforts to renovate North Shallowford Building
- Worked with City Council and DeKalb County to achieve a Memorandum of Understanding with the County regarding EMS provision

2018 Accomplishments: City Manager

EMS Update

- November & December Response Times

	ALS Calls	BLS Calls
November – 2018	11:25	14:47
December – 2018	08:56	20:48

- RFID readers purchased and ready to be installed
- GPS tracking solution close to being selected and operating
- Preemption equipment is also being installed at new traffic signal on Roberts Road
- DeKalb County 9-1-1 is now dispatching AMR for more accountability

2018 Accomplishments: City Clerk

- Hyland Software
 - Completed implementation
 - Trained end users on the use of OnBase software



2018 Accomplishments: City Clerk

- Processed 3671 Open Record Requests
- Processed 65 ordinances, resolutions, and proclamations
- Processed 41 contracts/agreements





2018 Accomplishments: City Clerk

- Ensured all City Boards held a minimum of one meeting during the year
- Ongoing records purging with all departments
- Conducted open records training for City staff

2018 Accomplishments: Community Development

- Prepared text amendments to clarify requirements and streamline permitting processes
 - Updated tree ordinance for better stream buffer enforcement
 - Clarified regulations for fences and walls
 - No longer require roof inspections or permits



2018 Accomplishments: Community Development

- Village Overlay
 - Conducted public outreach, including online survey and Saturday charrette at Vintage Pizza
 - Prepared text amendment as an initial “fix” while staff and consultant team rewrite overlay and architectural guidelines in 2019



2018 Accomplishments: Community Development

- Sustainability Events
 - 406 individuals served and 43,000+ pounds of household hazardous waste collected through two HHW collection events
 - 3,798 gallons of paint collected and recycled in partnership with Dunwoody Nature Center
 - 634 individuals served and nearly 55,000 pounds of electronic waste collected and recycled through two electronics recycling events



2018 Accomplishments: Community Development

- Code Enforcement Efforts
 - 400+ code enforcement cases, 50 citations issued
 - \$20,000 in fines assessed
 - Recovered \$100,000+ in past due business license revenue
 - Removed approximately 1500 illegal signs



2018 Accomplishments: Economic Development

Development Authority Projects

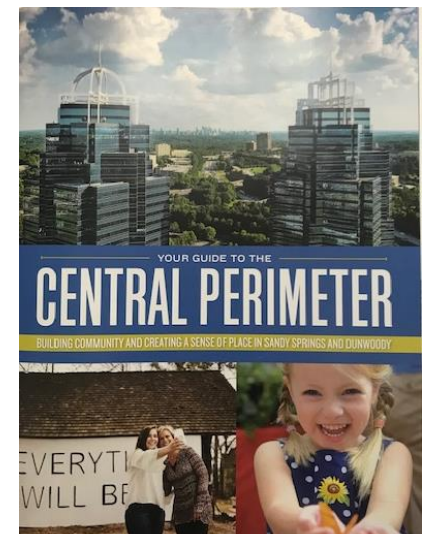
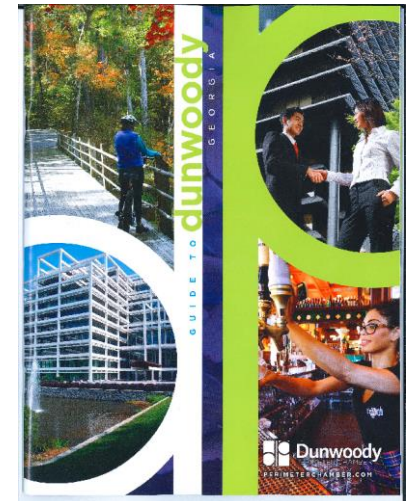
- Twelve24 Hammond- Office
 - Closed on \$140M bond
- Twelve24 Hammond- Hotel
 - Closed on \$38M bond



2018 Accomplishments: Economic Development

Marketing

- Atlanta Business Chronicle Market Report
- Atlanta Magazine Central Perimeter
- Dunwoody Chamber Guidebook





2018 Accomplishments: Economic Development

Redevelopment Retreats

- Held with Development Authority Board and City Council
- Discussed updated policies and work program focused on redevelopment and placemaking
- Retreats led to update of Village Overlay

2018 Accomplishments: Economic Development

New Developments

- HobNob Tavern
- PorterQ
- ZinBurger
- Marriott Renovation



2018 Accomplishments: Economic Development

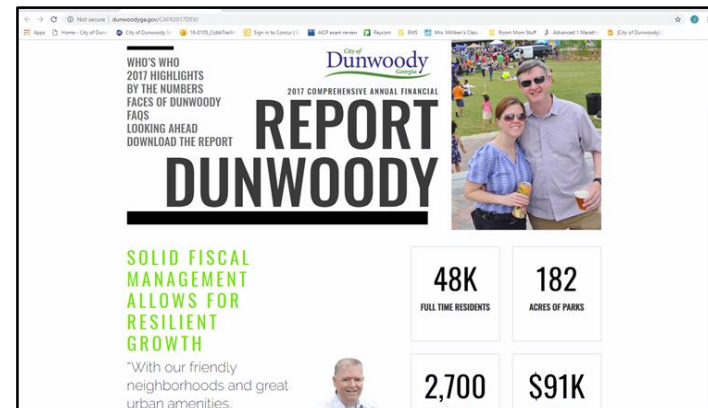
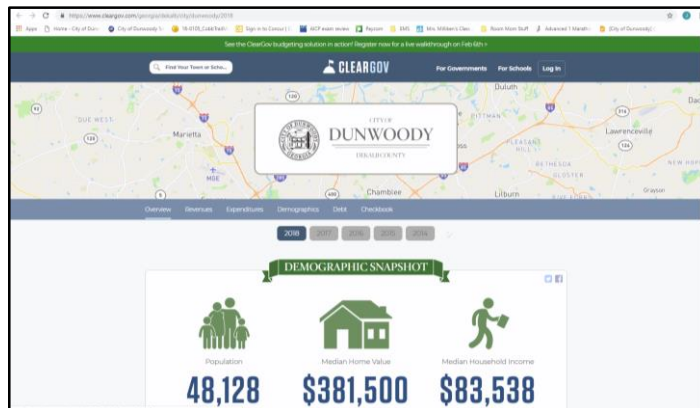
Project Renaissance

- Commercial site design complete
- All Phase II home sites sold to John Weiland



2018 Accomplishments: Finance

- Completed 2017 audit process with zero findings
- Rolled out new portal for annual audit presentation
- Launched new transparency website, enabling citizens to search and view detailed transaction history and financial reports





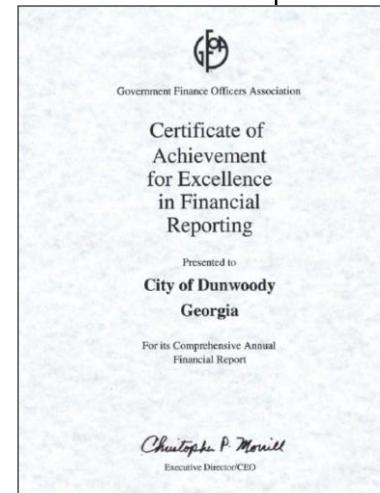
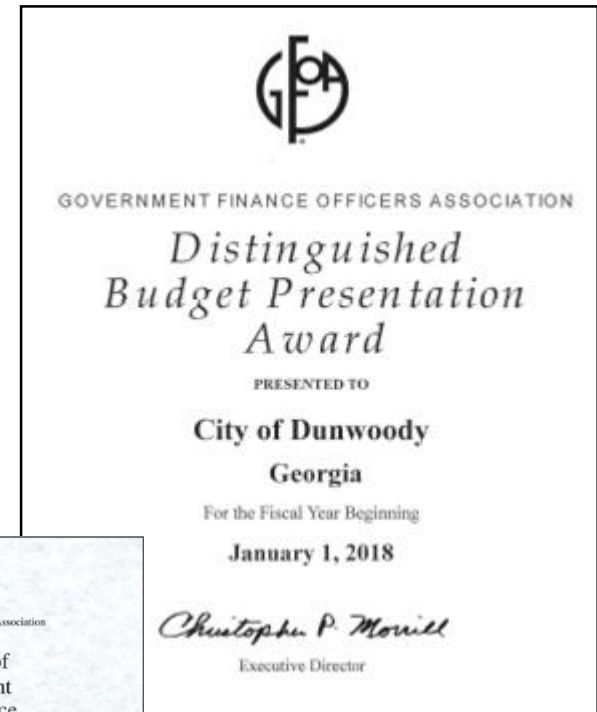
2018 Accomplishments:

Finance

- Implemented new payroll software
- Completed major upgrade to City's accounting system
- Developed Budget Policy for Council approval
- 8th Annual Dunwoody Accounting Conference in May drew approximately 140 attendees

2018 Accomplishments: Finance

- Awarded GFOA Distinguished Budget Presentation Award
- Received Certificate of Achievement for Excellence in Financial Reporting from GFOA



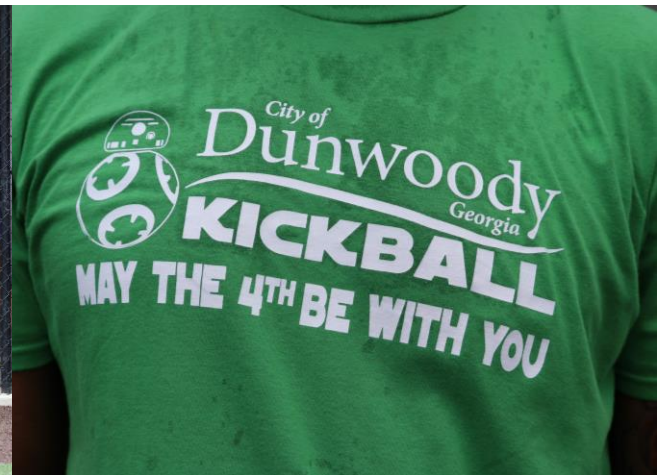
2018 Accomplishments: Finance

- 2018 Legislative Session Recap
 - HB876 prohibits ordinances that restrict wood construction
 - Cell phone hands-free law
 - E911 fees now collected by GA DOR
 - Small cell discussion brought to the forefront
 - Sunday brunch alcohol allowed



2018 Accomplishments: Human Resources

- Transitioned to a new workers' compensation carrier
 - Better claims administration
 - Improved level of service for City employees
- Managed conversion to a new HRIS vendor. New system is more comprehensive and efficient for employees to utilize.





2018 Accomplishments: Human Resources

- Conducted comprehensive salary survey with a consultant, resulting in updated salary ranges and implementation of pay grades.
- Provided annual employee training on City harassment, discrimination, and retaliation policies
- Renewed benefit plans at competitive rates and transitioned to new medical insurance carrier for 2019

2018 Accomplishments: Human Resources

- Chaired the Wellness Committee
 - 2018 focus on financial wellness through partnership with City's retirement company
 - Hosted a series of financial presentations and offered employees individual meetings with City's retirement broker.
 - Employees have access to a financial concierge through this program





2018 Accomplishments: Information Technology

- Worked with City Clerk's office to roll out new Hyland On-Base Agenda Management and Document Management software
- Maintained SLA response rate of 90%+
- Maintained incident resolution rate of 100%

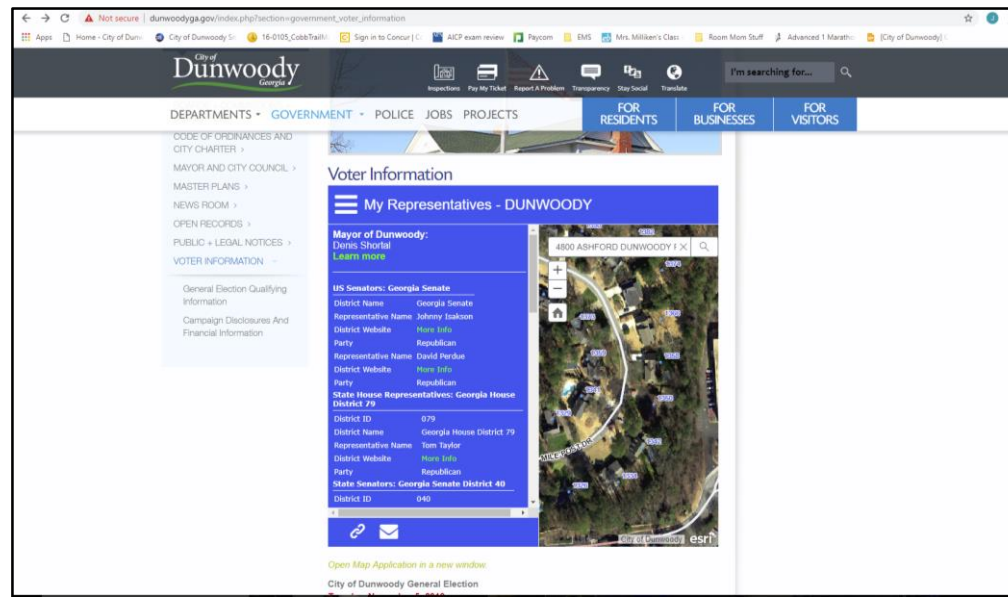


2018 Accomplishments: Information Technology

- GIS configured Cityworks to allow Public Works staff to edit GIS data for roadway assets and stormwater
- GIS configured multiple apps for staff to collect and inspect information such as building permits, microcell antennas, driveways, and stormwater

2018 Accomplishments: Information Technology

- GIS configured new public apps such as “My Elected Representatives” and “Dunwoody Projects Story Map”
- Joined Waze Connected Citizens Program





2018 Accomplishments: Marketing/PR

- Coordinated logistics, advertised, and staffed numerous City events to promote civic engagement
- Managed 2018 Citizen Satisfaction Survey
- Worked with City departments on public outreach for multiple plans and initiatives
- Welcomed new Director of Communications, Jennifer Boettcher

2018 Accomplishments: Marketing/PR





2018 Accomplishments: Municipal Court

- Processed 8,901 citations in 2018
- Sixth year of amnesty program
 - Closed 56 past due citations
 - Collected \$10,806 in outstanding fines and fees
- Averaging 99% clearance rate (percentage of citations filed that are disposed), up 3% from 2017



2018 Accomplishments: Municipal Court

- Continued call notify campaign to remind customers of upcoming court dates, failure to appears and amnesty announcements
- Completed audit of bench and probation warrants
- Implemented a Revocation Hearing calendar

2018 Accomplishments: Parks

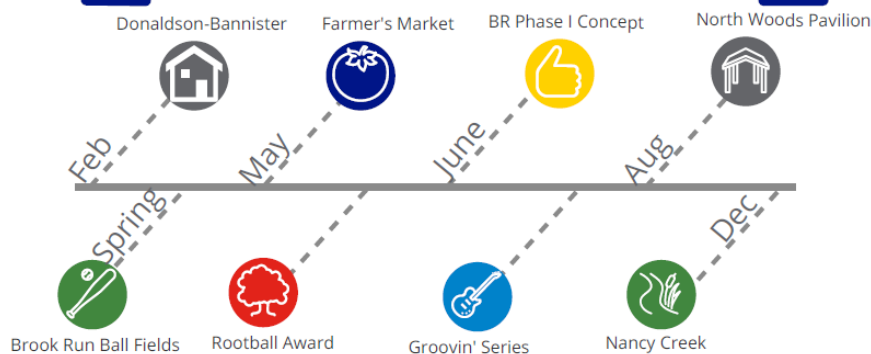
EVERYTHING YOU NEED TO KNOW

DUNWOODY PARKS & RECREATION

"...Please know how much we appreciate your staff and the help this provides our members."

- President, Dunwoody Woman's Club

PARKS SUCCESS



2018 ACCOMPLISHMENTS



2018 Accomplishments:

Parks

- Constructed restroom facility at Windwood Hollow Park
- Completed site improvements and opened Donaldson-Bannister Farmhouse and Grounds to the public



2018 Accomplishments:

Parks

- Completed new baseball facility at Brook Run Park
- Began design of the Brook Run Park Master Plan Phase I



2018 Accomplishments: Parks

- Constructed and opened North Woods Pavilion at the Dunwoody Nature Center
- Constructed Perimeter Connector Bridge of the Dunwoody Trailway



2018 Accomplishments: Parks

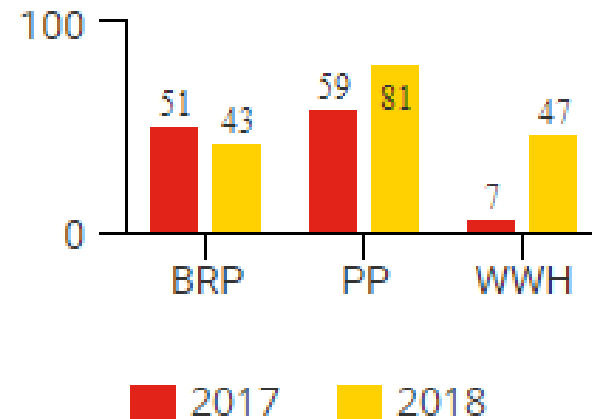
- Launched new community events and programs
 - Self-defense Classes with UFC
 - Art in the Park
 - Multi-Sport Preschool
 - ProStyle Youth
 - Pedal Power with Pattie
 - Yoga in the Park
 - Farmer's Market
 - Two additional Groovin' on the Green Concerts
 - Kids to Parks Day



2018 Accomplishments: Parks

- Increase in park rentals
 - 171 rentals in 2018, up from 109 in 2017
 - Revenue increase from \$17,200 in 2017 to \$19,700 in 2018

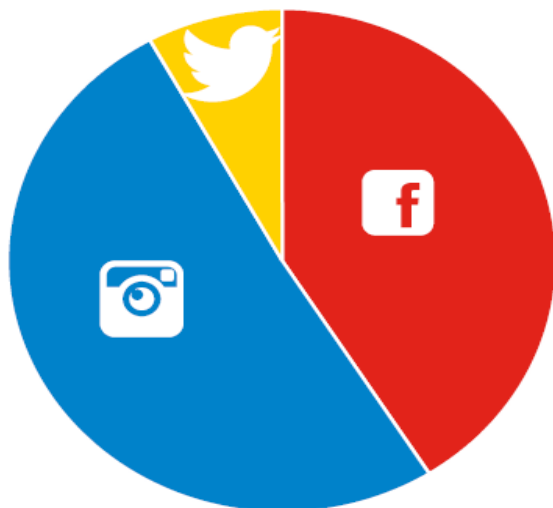
Park Rentals



2018 Accomplishments: Parks

Web Presence

Social Media Likes



Social Media:

Most liked photo of 2018-
Groovin' on the Green with 228
likes!



Park Links:

Most clicked page- Parks
Calendar with 1,993 clicks



2018 Accomplishments: Police

- Implemented PTO training program for recruit officers
 - Replaced FTO
 - Provides more effective training program to meet current needs of the City
- Attained re-certification from Georgia Association of Chiefs of Police



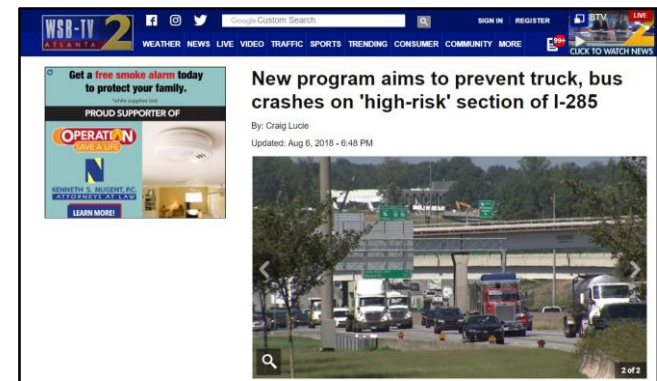
2018 Accomplishments: Police

- Hired and trained first two non-certified officers who were sent to Basic Mandate Training
- Completed 100% audit of evidence as part of City Hall move



2018 Accomplishments: Police

- Participated in multi-jurisdictional operations targeting sexual exploitation of females
 - Juvenile and adult females rescued from servitude through these operations
- Coordinated multi-jurisdictional Large Truck and Bus Enforcement Initiative on I-285, resulting in issuance of 900+ citations



2018 Accomplishments:

Police

2018 Traffic Enforcement

- 8,139 citations issued in 2018
- 1,488 speeding citations issued in 2018
- CRT conducted 8 crosswalk details in 2018
- 38 failure to stop at crosswalk citations issued in 2018
- 6 radars are operational and in a vehicle
- 12 lasers are operational
- 26 officers are certified as Radar operators
- 36 officers are certified as Laser operators

2018 Accomplishments:

Police

2018 Traffic Enforcement

- Approximately 90% of the time of the Crime Response Team is spent conducting traffic enforcement.
 - Work fatality crashes
 - Deploy speed detection device
 - Deploy speed trailer
 - Conduct traffic enforcement in school zones
 - Issue parking citations in school zones
 - Conduct traffic check points
 - Conduct undercover cross walk details
 - Each officer has a License Plate Reader camera in their vehicle

2018 Accomplishments:

Police

- Hosted two community AED/CPR classes
- Conducted several CRASE training classes in the community



2018 Accomplishments: Police

- Hosted and supported multiple community outreach events



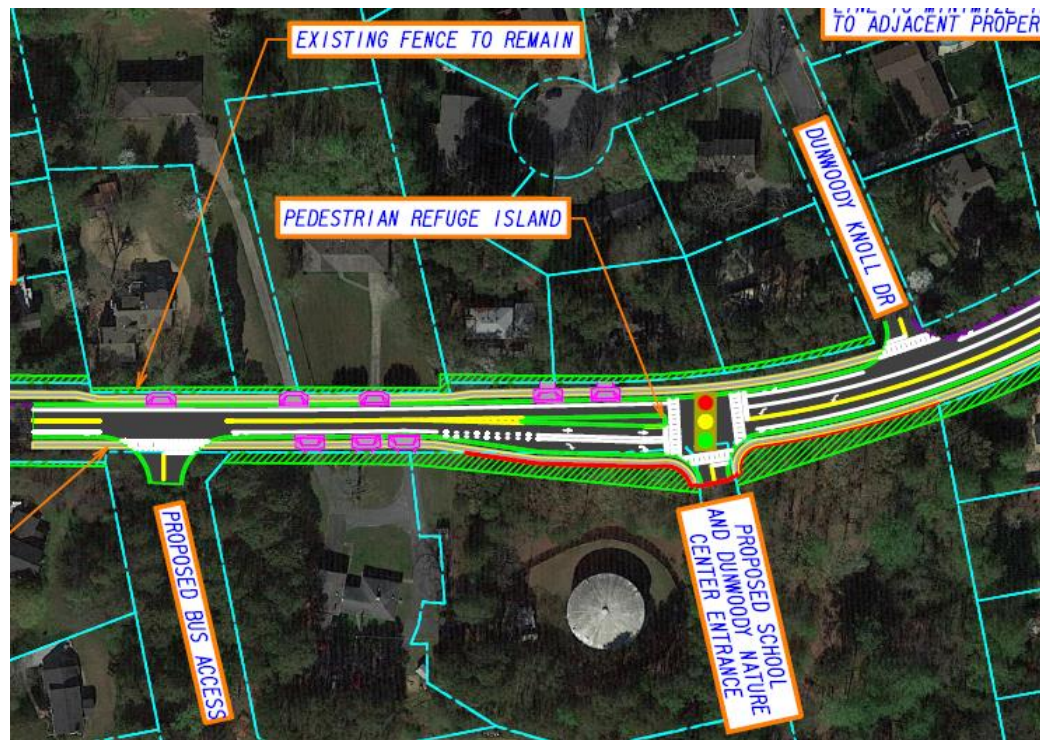
2018 Accomplishments: Public Works

- Completed North Peachtree Road traffic calming project
 - 10% reduction in traffic volume
 - 5 MPH reduction in 85th percentile speed south of Saffron Drive



2018 Accomplishments: Public Works

- Completed design for Austin Elementary transportation improvements on Roberts Drive
 - Secured \$400K grant from GDOT for the project



2018 Accomplishments: Public Works

- Completed North Peachtree off ramp beautification project



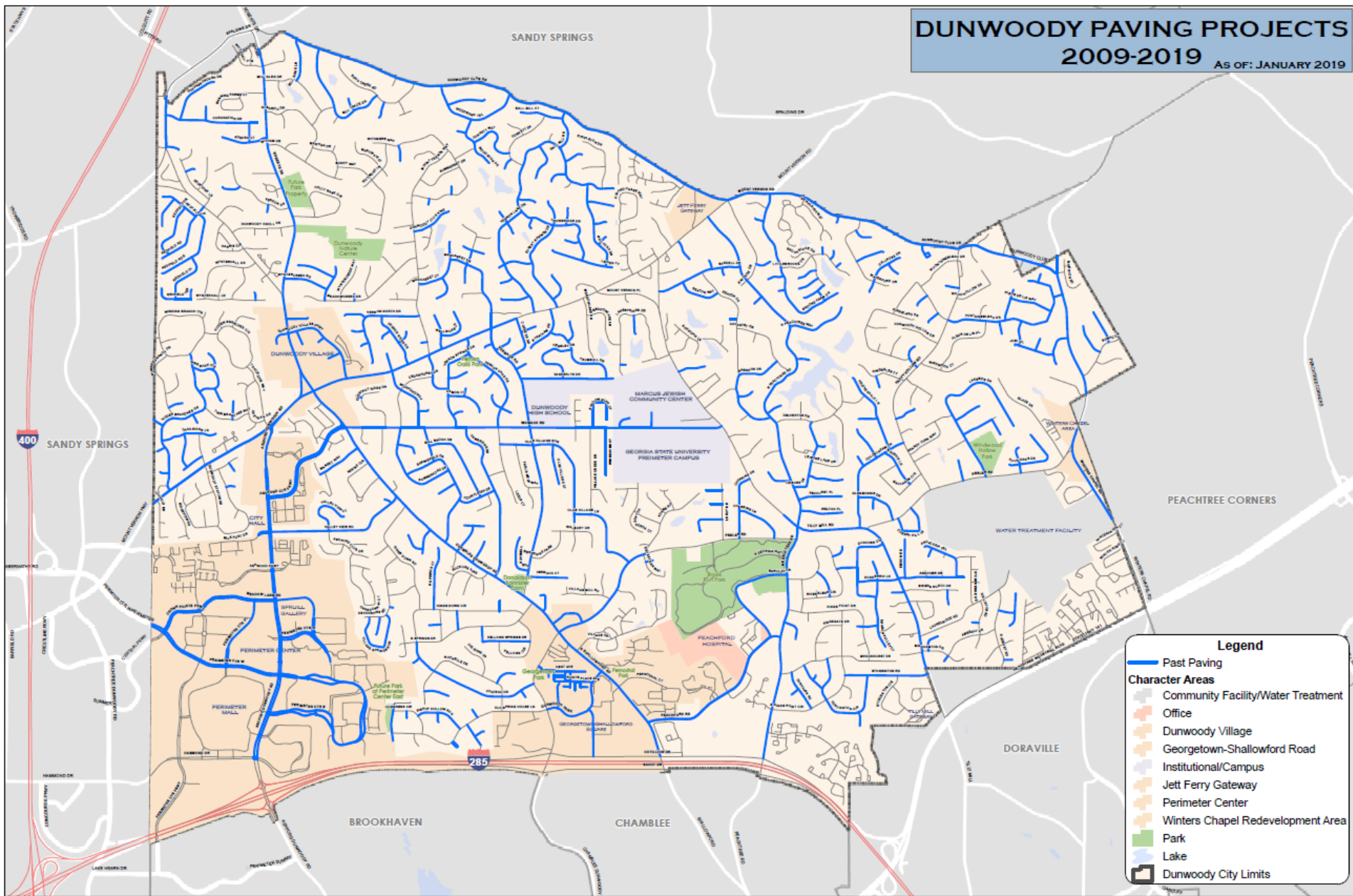
2018 Accomplishments: Public Works

- Completed 16 lane miles of paving and an updated citywide pavement condition assessment
 - City has paved 50% of roads since incorporation
 - Raised overall pavement condition index to 70



DUNWOODY PAVING PROJECTS 2009-2019

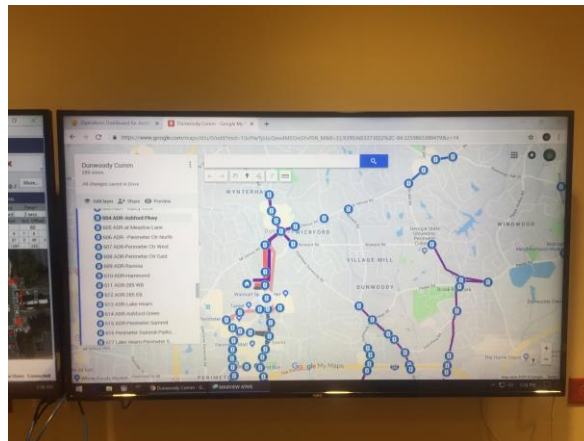
AS OF: JANUARY 2019



158 lane miles of paving completed since incorporation

2018 Accomplishments: Public Works

- Opened traffic management center at City Hall
 - 56 of 60 signals connected
 - 24 cameras viewable



2018 Accomplishments: Public Works

- Completed Perimeter Automated Traffic Management System project
 - Improved vehicle detection in Perimeter area
 - Added cameras and equipment for travel time monitoring
- Completed crosswalk improvements
 - Perimeter Center Place
 - Dunwoody Club and Happy Hollow
 - N. Peachtree and Barclay Drive

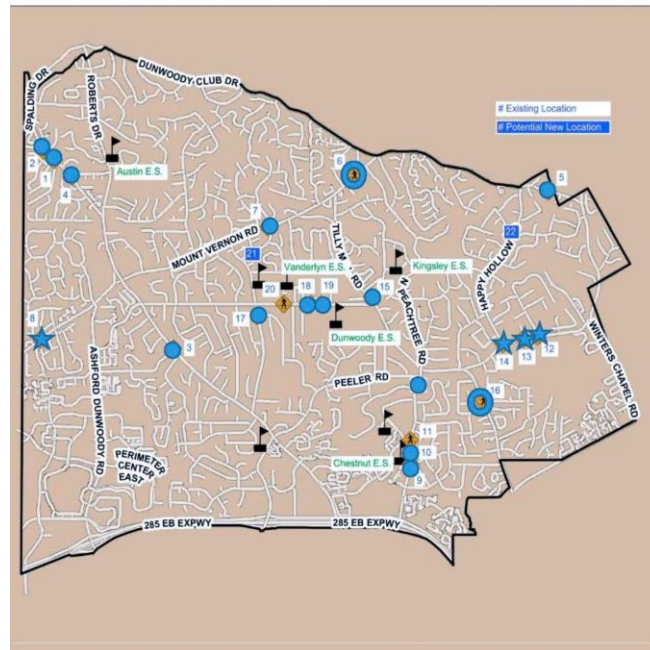


2018 Accomplishments: Public Works

Crosswalk Improvements to Date

Smart people - Smart city

Uncontrolled
Crosswalks



Legend

Street Centerlines

Crosswalks

Schools



Improvements Made



Improvement in Progress



No Improvement Recommended

2018 Accomplishments: Public Works

Crosswalk Improvements to Date

Priority Level	Location Number	Location	FHWA Score	Treatment Recommendation
1	10	N Peachtree Rd (between Peachford Rd and Brookhurst Dr)	N	Rectangular Rapid Flashing Beacons; Move Crosswalk to South Chesnut School Driveway; Stop Bars; Widen Pedestrian Sidewalk Pad
2	6	Mt. Vernon Rd at All Saints Catholic Church	P	Pedestrian Refuge Islands; Remove Existing Crosswalk; Install New Crosswalk; Add Lighting Crossing at N. Ptree 2019
3	7	Mt. Vernon Rd at Stratham Dr	P	Pedestrian Refuge Island; Remove Existing Crosswalk; Install New Sidewalk; Add Lighting Rectangular Rapid Flashing Beacon
4	1	Chamblee Dunwoody Rd at Redfield Rd	P	Pedestrian Refuge Island; Add Striping; Install New Sidewalks; Add Lighting
5	23	N Peachtree Rd at Brook Run Ave	P	Pedestrian Refuge Island; Install New Crosswalks Rectangular Rapid Flashing Beacon
6	15	Tilly Mill Rd at Dunwoody Glen	P	Restripe Crosswalk; ADA Standards; Install In-Road Sign
7	18	Womack Rd at Lakeland Woods Ct	C	Pedestrian Refuge Island; Remove Existing Left-Turn Lane; ADA Standards; Add Lighting
8	3	Chamblee Dunwoody Rd at Kings Down Rd	C	Pedestrian Refuge Island; Reconstruct Curb; Install New Sidewalk
9	11	N Peachtree Rd at Peachford Rd	P	Overhead Warning Signs; Crossing Guard
10	22	Happy Hollow Rd at Fontainebleau Dr	C	Install New Crosswalks
11	21A	Hensley Dr mid-block	C	Install New Sidewalks; Install New Crosswalk; Install In-Road Sign; Add Lighting
12	21	Vanderlyn Dr at Hensley Dr	C	Add Pedestrian and Advanced Warning Signs
13	9	N Peachtree Rd at Brookhurst Dr	P	Remove Crosswalk
14	20	Womack Rd at Mill Stream Ct	C	Combine Dunwoody Elementary and Dunwoody High School school zones; Add Lighting
15	19	Womack Rd at Dunwoody Elementary School	C	Remove Crosswalk Upgraded ADA ramps
16	5	Dunwoody Club Dr at Dunwoody Club Creek	C	Remove Crosswalk; Complete Sidewalk on North Side
17	17	Vermack Rd at Parliament Dr	C	Enforce On-Street Parking; Restripe Crosswalks
18	4	Chamblee Dunwoody Rd at Dunwoody Knoll Dr	C	Add Pedestrian Signs; Trim Vegetation; Add Lighting
19	2	Chamblee Dunwoody Rd at Dunwoody Rd	C	Trim Vegetation Added sidewalk and reduced crossing length
No Priority Order	8	Mt. Vernon Rd (between Ridgeview Rd & Trailbridge Dr)	P	Improvements Already Made
	12	Peeler Rd at Lakeside Dr	C	No Action
	13	Peeler Rd at Windwood Dr	C	No Action
	14	Peeler Rd at Happy Hollow Rd	C	No Action
	16	Tilly Mill Rd at Andover Dr	C	No Action Constructing Refuge Island and Beacon in 2019

Crossing
Improved

2018 Accomplishments: Public Works

- Completed sidewalk projects



Central Parkway



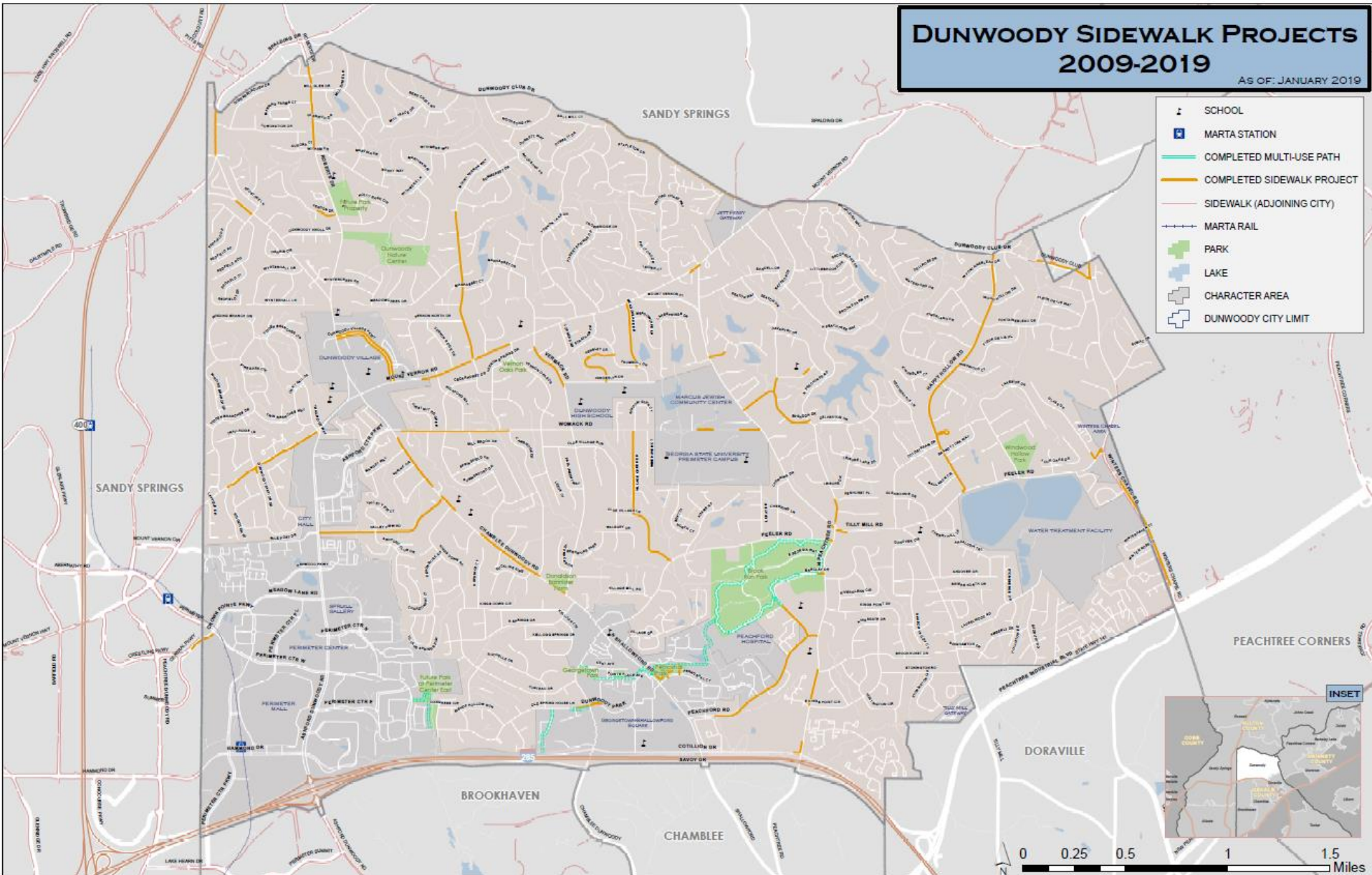
Ashford Gables Drive



Womack Road

DUNWOODY SIDEWALK PROJECTS 2009-2019

AS OF: JANUARY 2019

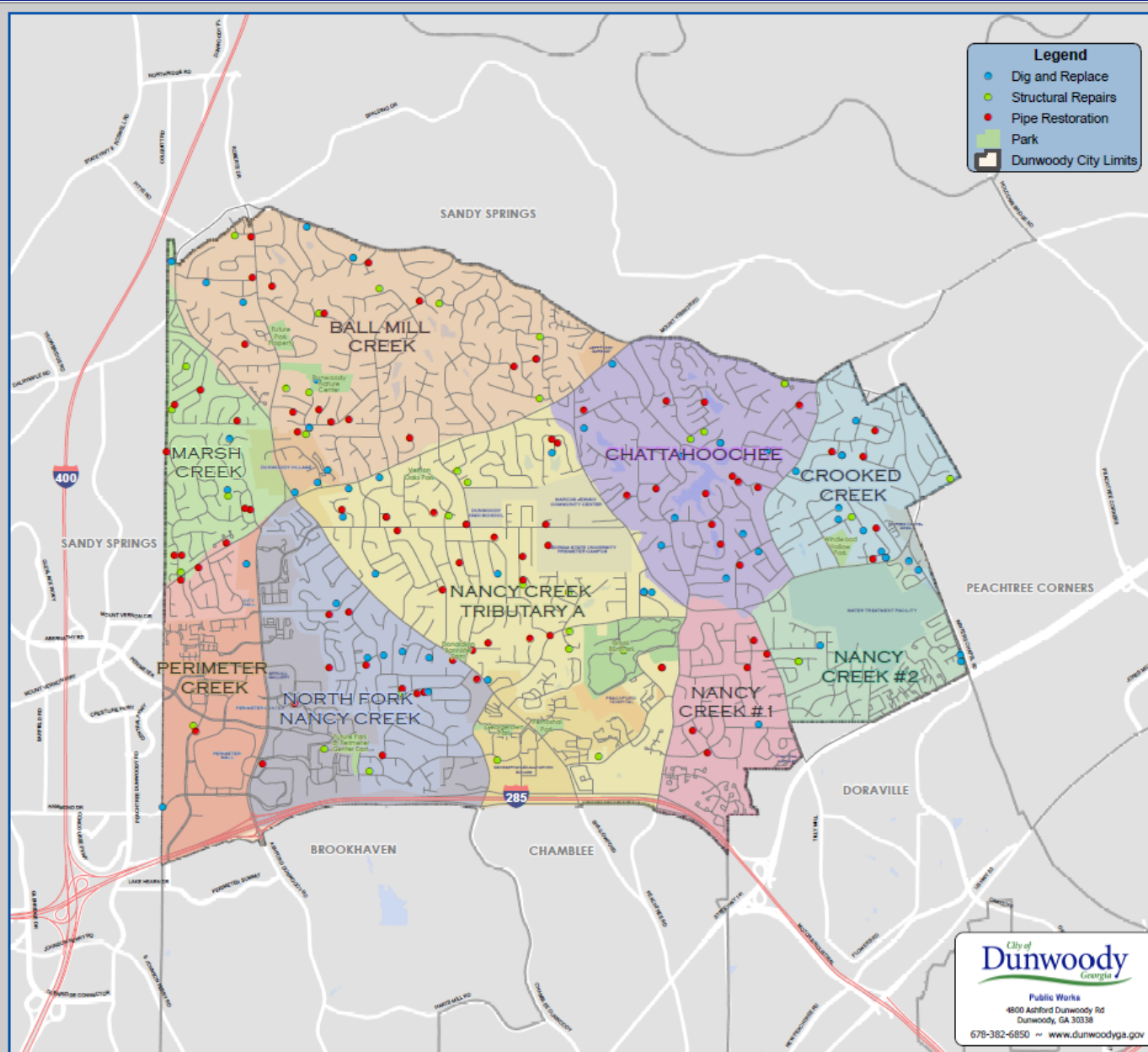


11.5 miles of sidewalk completed since incorporation

2018 Accomplishments: Public Works

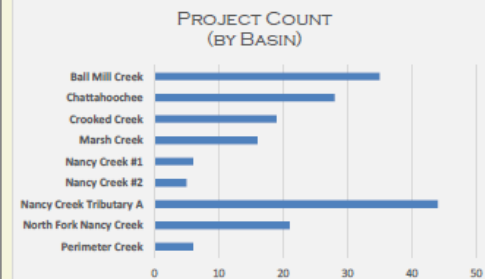
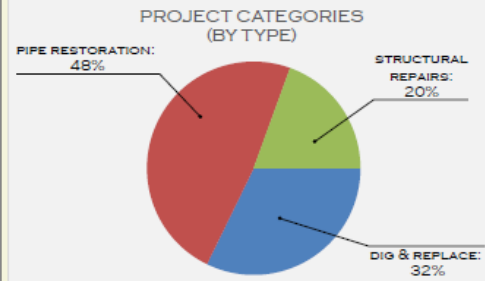
- Completed Dunwoody Nature Center Water Quality Pond





CITY INSIGHTS

170 STORMWATER CAPITAL PROJECTS 2010 - 2018



Completed 22 stormwater pipe repair and replacement projects in 2018; 170 since incorporation



2019 Goals: City Manager

- Completion of Capital Projects
 - Brook Run Park Phase I
 - North Shallowford Annex
- Continue to work with DeKalb County on EMS provision and procurement of a new EMS provider
- Examine options for 2020 Municipal Contract renewal



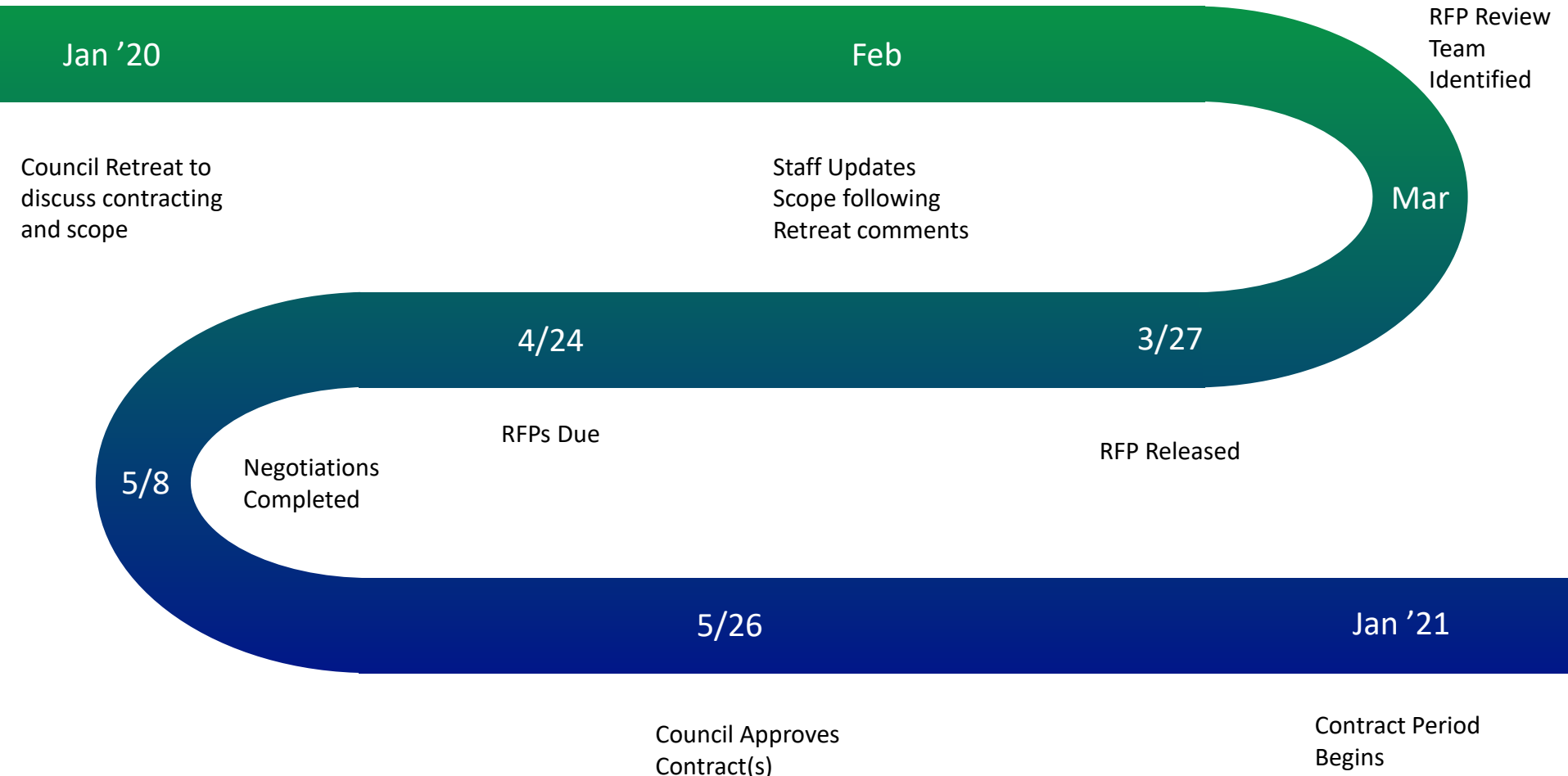
2019 Goals: City Manager

Municipal Service Providers

- Contract runs through 2020, including City's optional 1-year extension (renewal recommended)
- Planning process to begin early 2020 with anticipated approval late May 2020 (giving vendors and staff time to plan)
- RFP, including scope to be updated, vetted and released early April 2020.
- 2020 Council Retreat to include scope modifications to be considered/included

2019 Goals: City Manager

Procurement Timeline





2019 Goals: City Clerk

- Preparation for November 2019 General Election
- Minimum of one meeting with each City Board

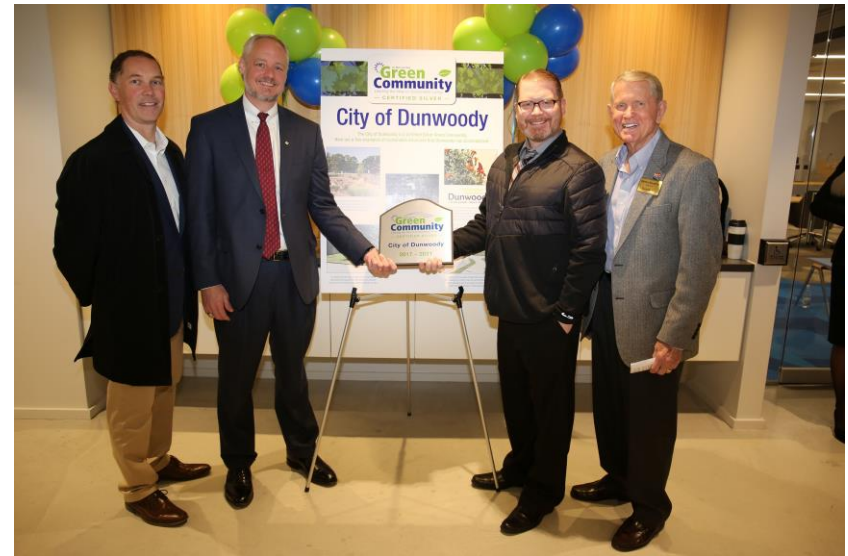


2019 Goals: City Clerk

- Coordinate and participate in board training
 - Duties and responsibilities
 - Ethics
 - Open Records Act
 - Open Meetings Act
- Annual open records training for City staff
- Ongoing records purging- all departments

2019 Goals: Community Development

- Online review of all permits moving forward
- Work to achieve ARC Green Community Gold status
- Implement online reporting of code complaints



2019 Goals: Community Development

- Enhance communication about Code Enforcement issues
 - Seasonal brochures for fall and spring- available online and at City Hall

REPORTING CODE VIOLATIONS

Code violations can now be reported online! This will help citizens and the City of Dunwoody staff connect with one another more quickly and efficiently. After your request is submitted, an automated email is sent to personnel. The request will then be evaluated and can be turned into a Code Enforcement case, if necessary. The status of the request can be updated by city staff and viewed by the individual who submitted the request.

There are two (2) ways to submit requests:

1. Go to: www.talktomycity.com/search/Dunwoody
2. or download the mobile app "WoQ Service Request" and using the Agency Code of Dunwoody.

You will be prompted to create a login using your email address or you can log in using your Facebook or Google account.

You will be able to access all previous requests you have submitted. Please visit www.dunwoodyga.gov for more information.



Contact Information:

James Lemoine
678.382.6807
james.lemoine@dunwoodyga.gov
Dellai Tsaku
678.382.6813
dellai.tsaku@dunwoodyga.gov
Compliance Hotline
678.382.6890
compliance@dunwoodyga.gov



Disclaimer: This is not the full ordinance and should not be read as such.

INFORMATION for Citizens:

BUILDING PERMITS:

What requires a building permit? The majority of renovations and repairs require a City Building Permit. If the property is enlarged, altered, repaired, demolished or any of the utilities (PLUMBING, ELECTRIC OR HVAC) are going to be worked on contact the Community Development Department at 678.382.6700. Our Development Coordinators can provide all of the information required for your specific project to stay in Compliance with the City of Dunwoody and State of Georgia.

TREE CUTTING:

The fall and winter are generally the busiest season for tree cutting, planting and relocation. The City of Dunwoody recently passed an Ordinance to help protect The City of Dunwoody Stream Buffers. If you are considering removing a tree on your property and have a stream, lake or river in close proximity. Contact Code Enforcement to see if your project will require a tree removal permit.

TREE PRUNING:

If your honey-to-do-list consist of tree pruning this fall season. Please contact Dekalb County Sanitation to schedule a special pick-up of limbs and branches prior to being placed curbside. Dekalb County will not collect these items without a special pick-up being scheduled. Dekalb County Sanitation 404.294.2900.

LEAF SEASON:

As we all know with the beautiful colors of fall comes the responsibility of maintaining the leaves once they have fallen. Properties need to be maintained to prevent the accumulation of leaves and tree debris. Sidewalks and driveways need to remain clear of leaf and tree debris as well as roofs and gutters. As a reminder it is illegal to deposit your leaves or yard debris into the City of Dunwoody Storm Water system this is considered an illicit discharge and requires a citation to be issued if violated. The City of Dunwoody does not provide leaf removal this would need to be coordinated through Dekalb County Sanitation.

TEMPORARY SIGNS:

During the fall and winter months the City of Dunwoody sees an influx of temporary signage as it is the political season. Please remember all temporary signage is prohibited from being placed within the City of Dunwoody Right-of-Way. As a general rule place all signage behind utility poles along your property. Temporary Signage within Residential Zonings are required to be less than 6 square feet each and cannot be attached to trees, fences or utility poles.

RESIDENTIAL PARKING MANAGEMENT:

All vehicles parked in residentially zoned areas are required to be parked on an impervious surface (not grass). Commercial Vehicles are expressly prohibited in residential districts and RV, Boats and trailers must be parked on a paved surface in a side or rear yard not within 20ft of any property line. If your property is a corner lot please contact Code Enforcement to discuss the parking of RV's, Boats and Trailers.



2019 Goals: Community Development

- Continue progress on Village Overlay architectural guidelines and zoning rewrite
- Coordinate with GIS on geocoding zoning data with parcels

2019 Goals:

Community Development

- Consider additional signage for new businesses
 - Signs in right-of-way are currently prohibited
 - No temporary sign shall be displayed for more than 14 consecutive days, with no more than six such 14-day periods being permitted per calendar year per lot.
 - Option could be to extend allowable time for temporary signs to 30 days or 60 days from the date the business gets their business license.

2019 Goals:

Community Development

- Consider regulations for fireworks
 - Dunwoody follows current state law:
 - Fireworks allowable any day between 10 a.m. and 11:59 p.m.
 - New legislation effective July 1, 2018 gives local authorities the option to restrict the use of fireworks at certain times, *provided the restriction is part of a general noise ordinance that does not apply solely to fireworks.*
 - Regardless of local legislation, the use of fireworks is legal until 11:59 p.m. statewide around certain holidays:
 - Memorial Day (last Saturday and Sunday in May)
 - *Note, these dates do not include the Monday of Memorial Day*
 - Independence Day (July 3 and 4)
 - Labor Day (first Monday in September)
 - New Year's Eve (December 31, extended to 1 a.m. on January 1)

2019 Goals:

Community Development

- It is illegal to use fireworks:
 - Within 100 yards of any of the following:
 - Electric plant
 - Water treatment plant
 - Waste-water treatment plant
 - Gas station
 - Refinery
 - Electric substation
 - Jail or prison
 - Helipad
 - Hospital
 - Nursing home
 - Other health care facility
 - Within any park, historic site, recreational area, or other state property
 - While under the influence of alcohol or drugs
 - You must be at least 18 years old to purchase fireworks.

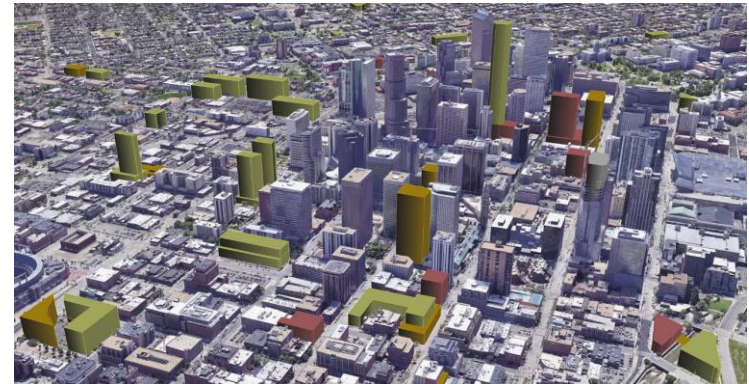


2019 Goals: Community Development

- Dunwoody currently follows state law regarding fireworks
 - Only exception is within City parks
 - Code only allows for use of fireworks in City parks with a permit issued by the City
- Options?
 - Amend the noise ordinance?

2019 Goals: Economic Development

- Joint CVB and Development Authority brand messaging for economic development and destination marketing
- 3D GIS-based representation of Perimeter Market, including current development projects and future zoning entitlements



Example of 3D GIS Map



2019 Goals: Economic Development

- Development Authorities have the ability to operate independently; however, this can cause confusion and potentially cross purposes if not managed appropriately.
- The Development Authority Board is interested in becoming more active within redevelopment, but not creating a separate identity from the City.

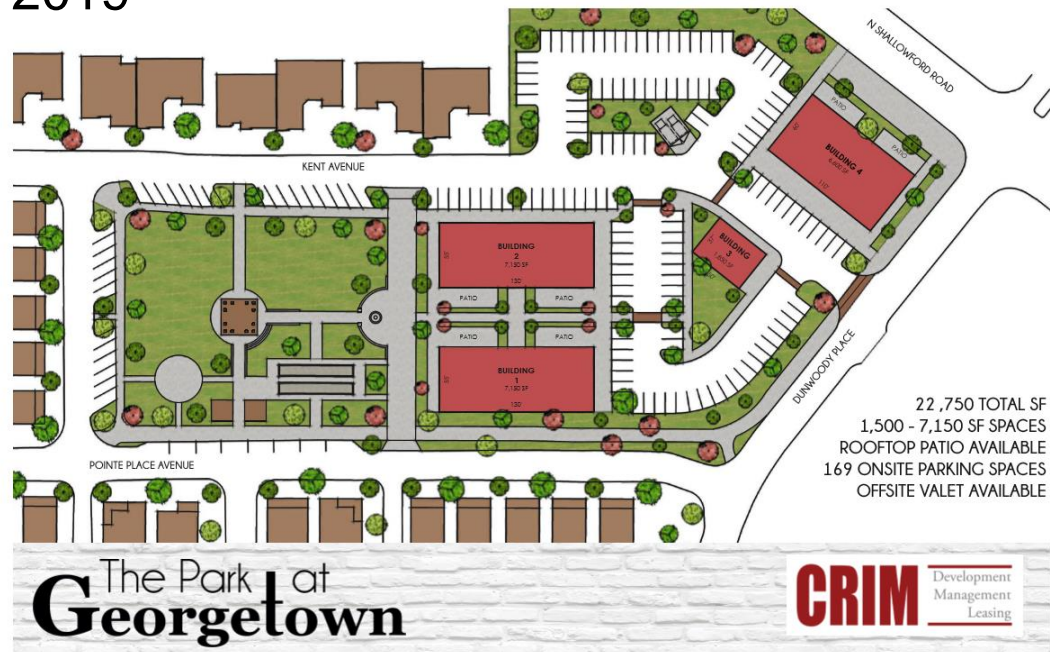
2019 Goals: Economic Development

- Future Developments
 - High Street Phase I
 - Ashford Retail Development
 - Embassy Suites Renovation



2019 Goals: Economic Development

- Renaissance Commercial
 - Updated site plan
 - Need 10,000 SF leases signed
 - Expected closing in 2019





2019 Goals: Economic Development

- Create Placemaking Committees for commercial activity centers
 - Property Owners
 - Business Owners
 - Residents
- Committees work with Development Authority and City to craft placemaking plans for each activity center



2019 Goals:

Finance

- Implement budget software for 2020 budget process
- Develop budget process to incorporate long term operating costs into capital project planning and approvals
- Implement paperless forms processing (start with Hotel Tax Reporting form)
- Launch SPLOST accounting polices to accurately approve and account SPLOST projects

2019 Goals:

Finance

2019 Legislative Session

- New Dunwoody delegation (both name and political party)
- Potential attacks on home-rule
 - Small cell legislation (and rights-of-way in general) being discussed
 - Short-term housing (e.g. AirBNB) likely to gain momentum, as “Uber” laws did, especially following any relevant news arising during the SuperBowl.
 - Scooters
 - Building materials- wood frame construction



2019 Goals: Finance

2019 Legislative Session

- Watching legislation that has impact on City
 - DeKalb seeking tax to pay for police pensions
 - House rep seeking to separate fees from property tax bill
- Other priorities identified by Council back in November.

2019 Goals: Human Resources

- Conduct ongoing employee training
- Follow insurance trends and choose vendors that will provide the most effective savings to the City without sacrificing customer service
- Promote the employee wellness program and continue focus on financial wellness





2019 Goals: Human Resources

401(a) Retirement Contribution

- Dunwoody currently contributes the equivalent of 10% of each employee's compensation each pay period to the 401(a) plan and a match of 4% if the employee contributes at least 8 to his/her 457(b).

2019 Goals: Human Resources

401(a) Retirement Contribution

- Comparison data:
 - Johns Creek and Sandy Springs each contribute a flat 12% and a 100% match up to 5%.
 - Roswell contributes a flat 10% and a 100% match up to 5% (for new employees as of 2011).
 - Alpharetta contributes a flat 10% and, after one year of service, they match an employee's 457(b) contribution up to 5%.

2019 Goals:

Human Resources

401(a) Retirement Contribution

- Comparison data:
 - Milton has a voluntary defined contribution plan where they match 200% of the employee contribution, up to a limit of the employee contributing 6% and the City contributing 12%.
 - Doraville has a defined benefit plan for long tenured employees. Newer employees instead receive an 8% City contribution to the 401(a) plus a 50% match up to a 3% additional contribution from the City.
 - Brookhaven matches 200% of the employee contribution, up to a limit of the City contributing 10%.

2019 Goals:

Human Resources

401(a) Retirement Contribution

- In order to remain competitive with surrounding cities without becoming the market leader, one option would be to increase the City's flat 401(a) contribution for all employees from 10% to 12%, while keeping the match as it is.
 - With the current flat 10% contribution, the budgeted annual cost is \$660,230. The projected annual cost of a flat 12% contribution is \$792,276.
 - Including the match, the current budgeted cost is \$920,995. With a flat 12% contribution and including the match, the projected annual cost is \$1,105,194.



2019 Goals: Information Technology

- Upgrade primary storage systems and virtual hosts
- Cloud replication project
- New Endpoint Protection implementation
- Baseball park video system
- Parks wireless project
- Maintain SLA response and resolved rate over 90%



2019 Goals: Information Technology

- Full integration between Cityworks and ArcGIS, leveraging both systems and allowing Public Works to communicate visually (through maps)
- Migrate DIRECT Map to Waze schema and develop 2-way data process for road events (closures, construction, etc.) and develop informative apps
- Cataloging and mapping road and stormwater easements

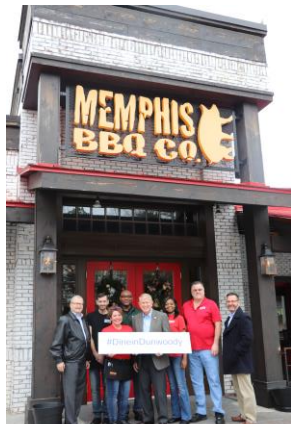
2019 Goals: Marketing/PR

- Enhance video production to show more of what's happening in Dunwoody
- Expand reach and analyze effectiveness of publications and Eblast; add Next Door
- Prepare for community celebration of City's 10th Anniversary



2019 Goals: Marketing/PR

- Explore new ways to promote #DineinDunwoody with Economic Development
- Improve coordination with Police and Public Works on emergency messaging
- Partner with Parks to promote and celebrate Brook Run Park improvements



2019 Goals: Marketing/PR

- Establish policy for approval of City sponsorships
 - No real process for approval to this point
 - Brookhaven does not provide sponsorship funding, cites Gratuities Clause.
 - Chamblee does make donations, provided there is a benefit to the City, such as a table at an event or an ad in a program.
 - Tucker has not received any of these requests, and reports there are no funds available in the budget.

2019 Goals: Marketing/PR

- 2018 Sponsorships: \$10,750 total
 - DNC Concert Series- \$5,000
 - Stage Door Annual Fundraiser- \$2,500
 - DHS Tennis Booster Club- \$250, Bronze Sponsor
 - DPT Tornado Commemoration- \$100
 - DPT Flick + Chick Sponsorship- \$1,000
 - DPT Apple Cider Days Sponsorship- \$1,000
 - Dunwoody Gridiron Club- \$400 ad in football program
 - Austin Elementary Eagle Foundation- \$500 Sponsor, Commemorative Brick
- Pending Requests
 - DHS Baseball Sponsorship- \$1,500
 - DHS Tennis and Tip Off Club have also reached out
 - \$5000 currently committed to DNC for concert series

2019 Goals: Marketing/PR

- Roll out “See and Be Seen” Pedestrian Safety Campaign with Police and Public Works- Spring 2019
 - Video messages about design, enforcement, personal experiences
 - Maps of sidewalks and crosswalks
 - Graphics, ads, webpage with safety messages and stats



“Pedestrian safety and the safety of our residents is our #1 priority.”

Dunwoody Police Chief B. Grogan

City of
Dunwoody
Georgia



2019 Goals: Municipal Court

- Staff to continue mandated municipal clerk training
- Continue to report records electronically to DDS within ten days of disposition
- Continue to update Computerized Criminal Histories through GCIC within 30 days of disposition
- Continue working with Global Traffic Solutions in order to collect on cases in failure to appear status
- Explore upgrading court software to improve efficiency

2019 Goals: Parks

- Begin construction of Brook Run Park Phase I (Spring)
- Install new playground structure at Brook Run Baseball Fields
- Increase community special events
- Implement Park Sponsorship and Outreach Program
- Begin operations at the North Shallowford Annex



2019 Goals: Parks

Farmers Market

- Currently in Brook Run Park
- Farmers Market wants a more visible location
- Options?
 - City Hall Parking Lot
 - GSU Parking Lot
 - Other suggestions?



2019 Goals:

Parks

Field Usage

- School usage of fields:
 - Baseball- until 4 p.m. Monday-Friday
 - Football- until 6 p.m. Monday-Friday
 - 80 additional hours annually for soccer, etc.
- DSB is primary user during City hours, operating programs January-November; peak season February-June
- DSB provides weekly schedule to City staff, then staff forwards open time slots to PCMS and DHS athletic directors to select available times for field use
- Any open slots after schools select times are made available to other organizations

2019 Goals:

Parks

Field Usage- New Fields at Brook Run Park

- Expansion of current program through Chiefs Futbol Club
- Schedule to include time for PCMS and DHS lacrosse
- Procedure for field requests will mirror process for baseball fields
 - City recreation programs will have priority
 - Schools to have first choice after City programs
 - Remaining slots available on a rental basis or for free play for the public

2019 Goals:

Parks

Field Usage- Fees

- Proposed minimum maintenance fee: \$25/hour for schools and Dunwoody-based nonprofits
- Proposed fee for all other organizations: \$70/hour, additional \$15/hour for lights
- During off-season, all fields to be scheduled for public open free play
 - Baseball fields were open Monday and Wednesday, 6-9 p.m. in November and December 2018

2019 Goals: Parks

Greenspace Expansion

- 2011 and 2017 Parks Master Plans establish goal of 5.5 acres per 1,000 residents
- City currently owns 180 acres of park land- approximately 3.75 acres per 1,000 residents
- Additional 85 acres needed to meet Master Plan goal

2019 Goals: Police

- Maintain compliance with certification standards of new 6th Edition Standards of the Georgia Association of Chiefs of Police
- Participate in multi-jurisdictional operations targeting sexual exploitation of females



2019 Goals: Police

- Implement new in-car camera system for patrol staff, allowing for more cost-effective and efficient method of documenting officers' action in field
- Implement LPR initiative and integrate it and all cameras in parks into the Genetec security system
- Finish radio infrastructure testing and identify cost-effect methods to improve coverage



2019 Goals:

Police

Radio Infrastructure- Estimated Cost

- Motorola Mobile, Portable and Repeater (Recommended Solution)
- Strategy Moving Forward
 - Purchase new mobile and portable radios at a cost of \$721,650 (\$800,000 previously budgeted)
 - Test the coverage of the new Motorola radios
 - Purchase the Motorola Futurecom DVRS repeater if needed at a cost of \$498,000 (Splost funds)



2019 Goals: Police

Recruiting and Retention

- Challenges
 - 6 officers left the department in 2018, which is a 9.6% turnover rate for sworn staff
 - We hired 13 new officers in 2018
 - We were at full staff briefly toward the end of 2018
 - Recruiting and retaining high quality officers continues to be a challenge in a good economy
 - Law enforcement as a profession has become less attractive in recent years due to the negative perception of the police in many areas

2019 Goals:

Police

Recruiting and Retention

- Potential Solutions
 - Increase hiring bonus from \$2,000 to \$4,000.
 - Increase the housing stipend from \$500 a month to \$700 a month. We currently have 16 officers taking advantage of this benefit.
 - Increase the City of Dunwoody 10% contribution toward retirement to 12%.
 - Work with Jennifer to brand our recruitment efforts with brochure and video.
 - Explore software to help streamline the recruitment and hiring process.
 - Institute 2 paid Police Cadet (age 18-20) positions that can funnel Police Explorers to Police Officers



2019 Goals: Police

Recruiting and Retention

- **Potential Solutions**
 - Additional pay for Bilingual officers
 - Additional pay for members of the department who are on the North Metro SWAT Team. (Sandy Springs, Brookhaven and Johns Creek all provide additional pay)

2019 Goals: Police

Succession Planning

- Majors
 - Both have Masters Degree
 - Both have attended Command College
 - Both have attended the Senior Management Institute for Police
 - Both have attended the FBI National Academy
- Lieutenants
 - All 4 have a Masters Degree
 - 2 have attended Command College
 - 1 has attended the Southern Police Institute AOC
 - 1 has attended the Northwestern School of Police, Staff and Command
 - 1 is attending the FBI National Academy in April, 2019
- Succession planning is definitely part of the development of our leadership team

2019 Goals:

Police

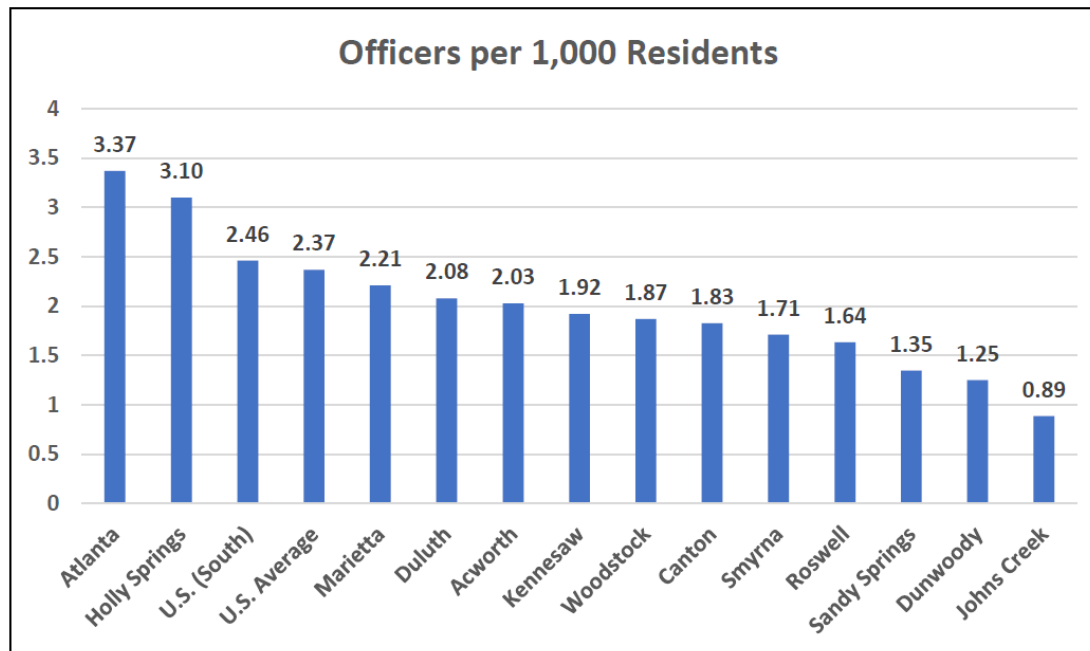
Staffing Challenges

- Part 1 Crime has risen by 19% from 2010-2018
 - Entering Autos is up 59% between 2010-2018
 - Theft is up 25% between 2010-2018
- Daytime population over 100,000 similar to Roswell which is staffed with 155 officers
- In 2017, Dunwoody had slightly more UCR Part 1 Crime than Roswell
- In 2017, Dunwoody had about 25% more UCR Part 1 Crime than Alpharetta
- New Development
 - State Farm
 - Park at Perimeter Center East
 - Twelve24 Office & 10 Story Hotel
 - High Street Development

2019 Goals: Police

Staffing Comparison

Comparison of Police Officers per 1,000 Residents
Area Cities, Region and National Average



2019 Goals: Police

Five Year Staffing Plan

2020	2021	2022	2023	2024
Sergeant – Special Investigations Unit	2 Sergeants – Uniform Patrol	3 Patrol Officers	3 Patrol Officers	3 Patrol Officers
3 Patrol Officers – Special Investigations Unit	2 Patrol Officers	Detective		

2019 Goals:

Police

Compensation

- Brookhaven approved new pay ranges for some positions in the Police Department in January.
 - Lieutenant, Sergeant and Officer pay ranges were increased.
 - The Officer position includes Detective and K-9.
 - Actual employees salaries for these positions also were increased to equitably account for years of experience.
 - Pay ranges for ranks of Major and above were not changed.

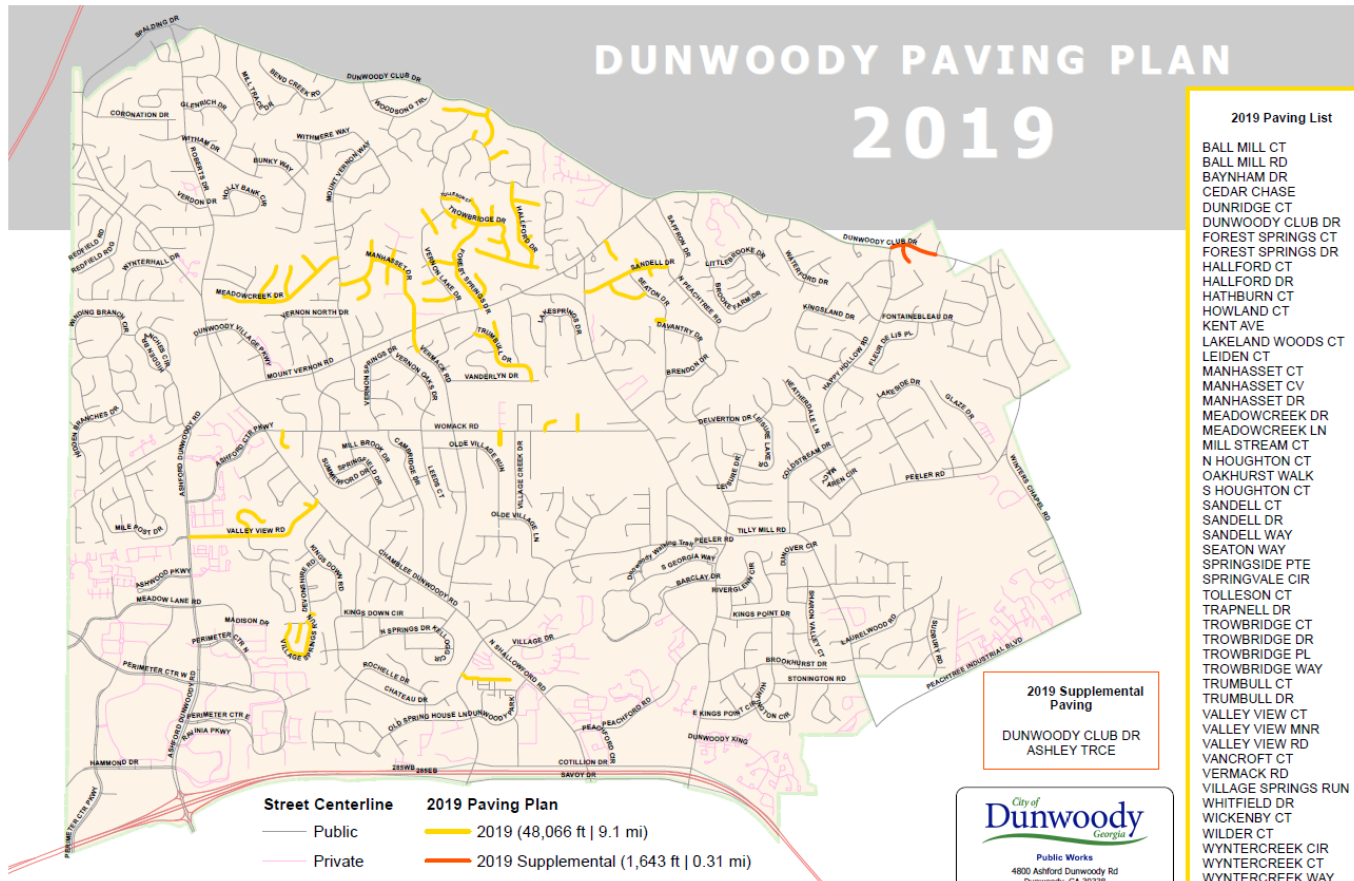
2019 Goals: Police

Compensation

	Brookhaven			Dunwoody		
Title	Headcount	Range Minimum	Range Maximum	Headcount	Range Minimum	Range Maximum
Chief	1	\$99,772	\$159,636	1	\$103,915	\$171,460
Deputy Chief	1	\$79,628	\$127,405	1	\$89,090	\$146,999
Major	3	\$70,471	\$112,752	2	\$76,381	\$126,028
Lieutenant	6	\$69,806	\$105,000	4	\$60,633	\$100,045
Sergeant	12	\$61,076	\$92,000	9	\$56,142	\$89,827
Officer	51FT + 5PT	\$48,500	\$71,792	45	\$44,567	\$71,308

2019 Goals: Public Works

- Complete 2019 paving program



2019 Goals: Public Works

- Complete Roberts Drive transportation improvements for new Austin Elementary School
- Complete Mount Vernon/Vermack intersection project
- Complete Dunwoody Club sidewalk project





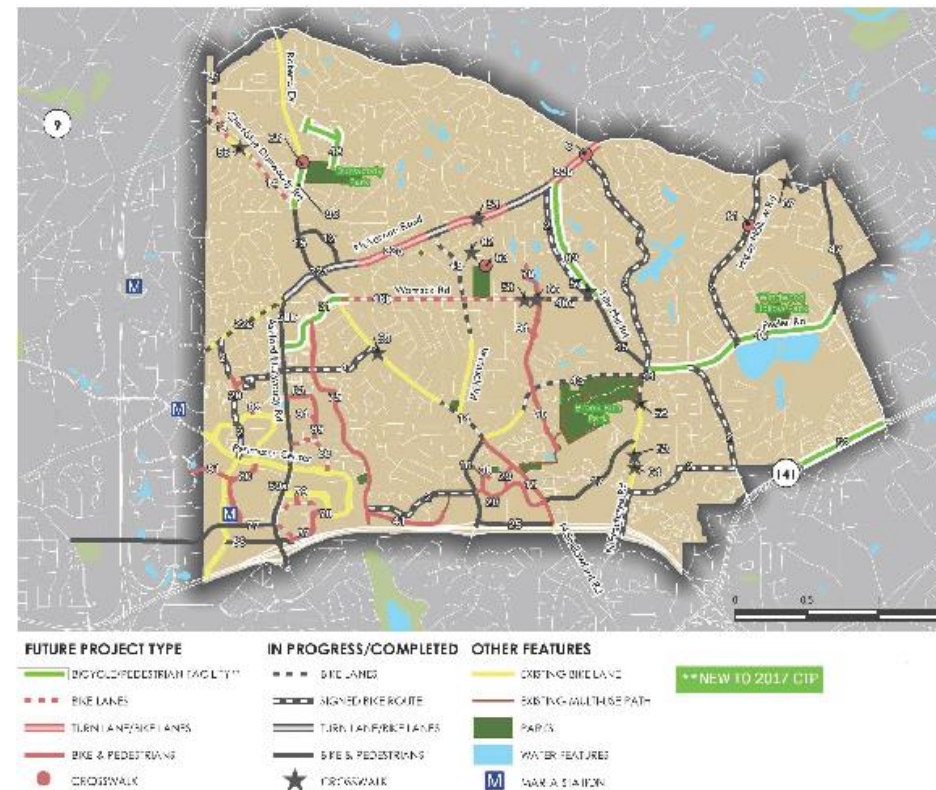
2019 Goals: Public Works

- Georgetown Gateway Project
 - Currently acquiring right-of-way
 - Expect to receive Federal authorization for construction in Summer 2019
 - Anticipate starting construction in early 2020
- Complete Dunwoody Intelligent Transportation System

2019 Goals: Public Works

Shared Use Path Network

City's Transportation Plan recommends bicycle network with both shared use paths and on-street bike lanes



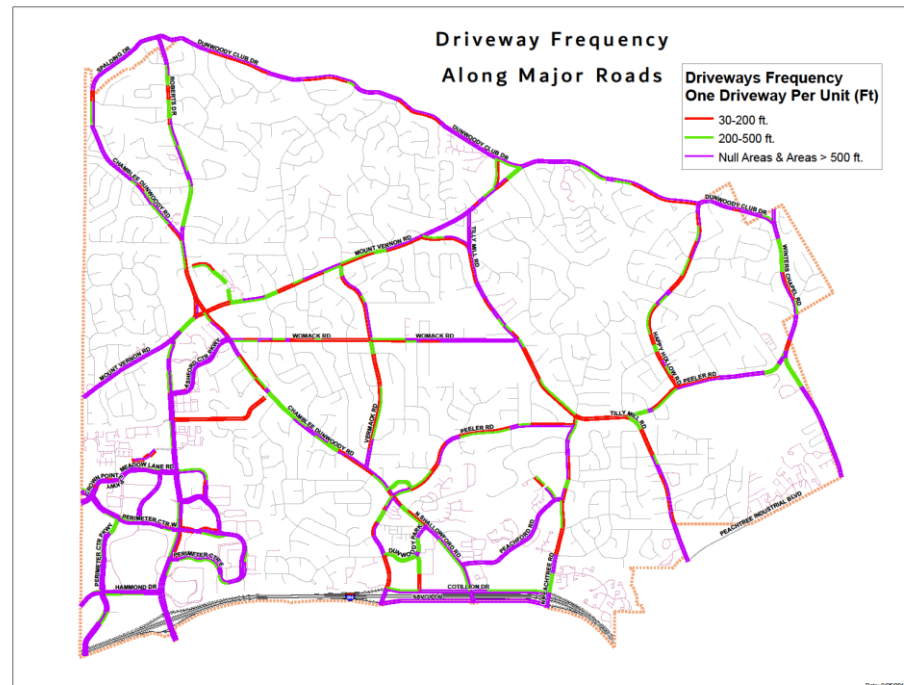
2019 Goals: Public Works

Shared Use Path Network

City has mostly built bike lanes rather than separated path because of frequent driveways and cross streets on many of the city's arterial roads

Red areas on map have driveways <200 feet apart

Purple areas have driveways >500 feet apart

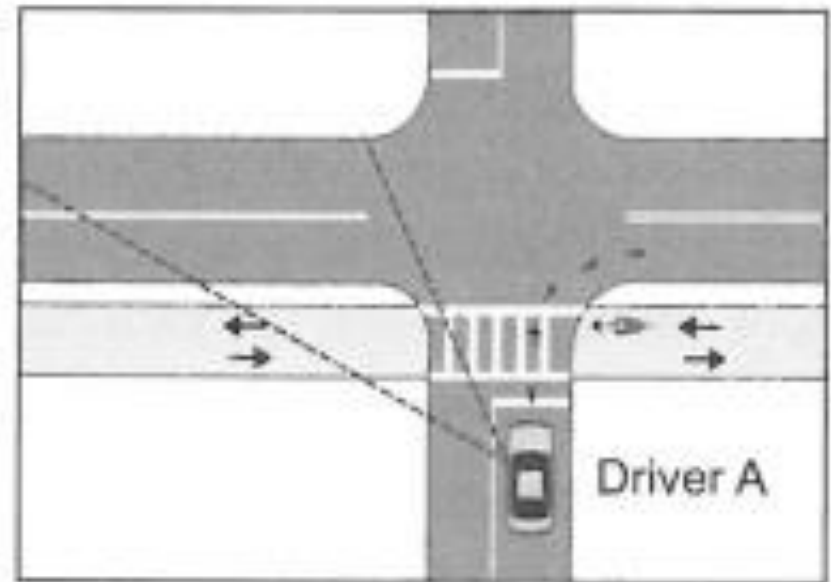


2019 Goals: Public Works

Shared Use Path Network

Why are frequent driveways a problem for two-way side paths?

Cyclists riding against traffic on a side path have a higher risk of crashes with right-turning vehicles



Right turning Driver A is looking for traffic on the left. A contraflow bicyclist is not in the driver's main field of vision.

2019 Goals: Public Works

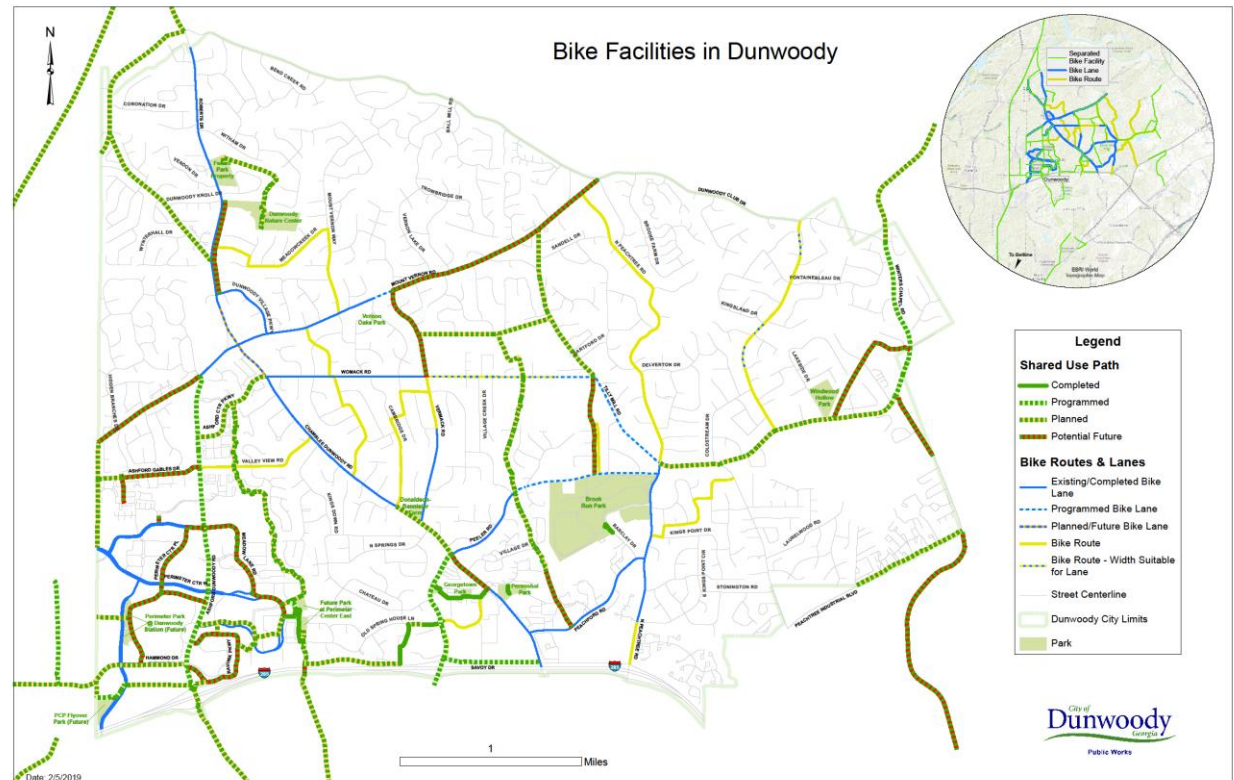
Shared Use Path Network

- Staff has identified potential areas for shared use paths parallel to roadways
 - Attracts wider range of cyclists
- Combines Transportation Plan, Parks Trail Plan, and Driveway Spacing Analysis to create network of shared use paths
 - Includes both on and off road facilities, bike routes and bike lanes

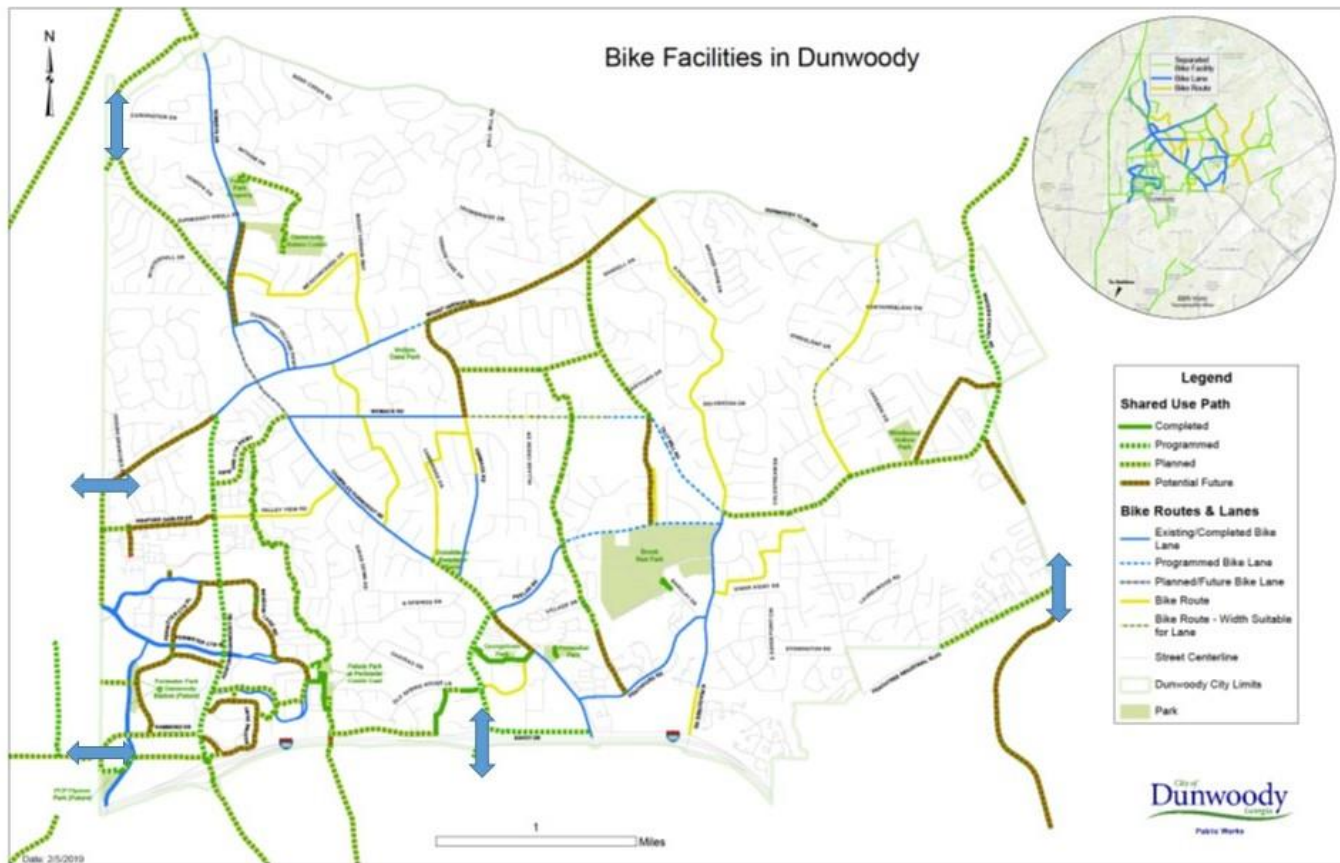
2019 Goals: Public Works

Brown and green lines
represent shared use
paths

Blue and yellow
represent bike lanes and
bike routes



2019 Goals: Public Works



↔ Cross Jurisdictional Path Connection

2019 Goals: Public Works

Transportation Project Update

Mount Vernon at Vermack Intersection	Construction	2018-2019
Citywide Intelligent Traffic System	Construction	2018-2019
Dunwoody Club Sidewalk Falkirk to Winters Chapel	Construction	2018-2019
Annual Repaving	Contract	2019
Peachtree Industrial Access Road Sidewalk	Permitting	2019 2Q
Roberts Drive Corridor Improvements	ROW/Utilities	2019
Tilly Mill at Andover Crossing	Utility Relocation	2019
Tilly Mill Sidewalk- Womack to N. Peachtree	Right of Way	2019-2020
Mount Vernon Rd at North Peachtree Rd Crosswalk	Design	2019
Chamblee Dunwoody Multi-modal Improvements Cotillion to Peeler	Right of Way	2020-2021
Winters Chapel Path	Final Design	2020

2019 Goals: Public Works

Chamblee Dunwoody at Spalding Inter.	Right of Way	2020
Chamblee Dunwoody Sidewalk- Spalding to Dunwoody Rd.	None	2020
Mt. Vernon Pl. Sidewalk- Mt. Vernon Rd. to Falkirk	None	2020
Mount Vernon Rd. at Tilly Mill Rd. Int. Imp.	Design	2021
Ashford Dunwoody Commuter Trail Phase II	Design	2021
Ashford Dunwoody Commuter Trail Phase I	Design	2022
Chamblee Dunwoody Rd. at Womack Intersection Imp.	On Hold for Village Plan	2022
Tilly Mill Rd. Sidewalk-Peeler Rd to Lost Mine Trail	None	2022
Vermack Road Sidewalk- Parliament Drive to Sidewalk at Vermack Pool	None	2023
Westside Connector	Concept Design	Long Range
Cotillion Multi-Use Path	On Hold for 285 Top End	Long Range
Chamblee Dunwoody Road-Village Corridor	On Hold for Village Plan	Long Range

Items for Council Discussion

Leaf Collection

- Stormwater Impacts
 - Blowing leaves into street for curbside collection is contradictory to good stormwater management policy
 - Stormwater education for public has advised against blowing yard waste into the street. Potential for clogged storm drains and street flooding.
 - 240+ curb miles of residential roadway- fall leaf collection volume would be likely be too high to reasonably manage, resulting in piles of leaves on the streets, which could be washed into storm drains during rain events



Items for Council Discussion

Leaf Collection

- Operation and Costs
 - Chamblee and Doraville provide the service as part of their sanitation service. Dunwoody yard waste is paid for by residents and collected by DeKalb Sanitation.
 - Specialized and short duration of the service limits contracting opportunities. Doraville and Chamblee use City equipment and crews.

Items for Council Discussion

Leaf Collection

- Operation and Costs
 - Chamblee and Doraville have less than half the roadway mileage of Dunwoody. Dunwoody would likely need two or more trucks, plus crew, to provide similar service.
 - Chamblee and Doraville report frequent equipment failure
 - Leaf collection would be most challenging on high-traffic roads, such as Mount Vernon, Tilly Mill, and Chamblee Dunwoody. This would impact traffic flow and impede bike lanes.

Items for Council Discussion

Dunwoody Streetlight Policy

Land Use	Typical Light Type	Who Pays		
		Installation Cost	Operation & Maintenance Cost	
Single Family Residential- Public Street	Cobra Head light on Wood Power Pole	Georgia Power	Homeowners	Street light district created by petition, O&M pro rated by street frontage
Residential- Private Street	Decorative Pole	Developer	Property Owners	
Commercial	Decorative Pole	Developer or City	City	City pays unless road improvements required as part of redevelopment



Items for Council Discussion

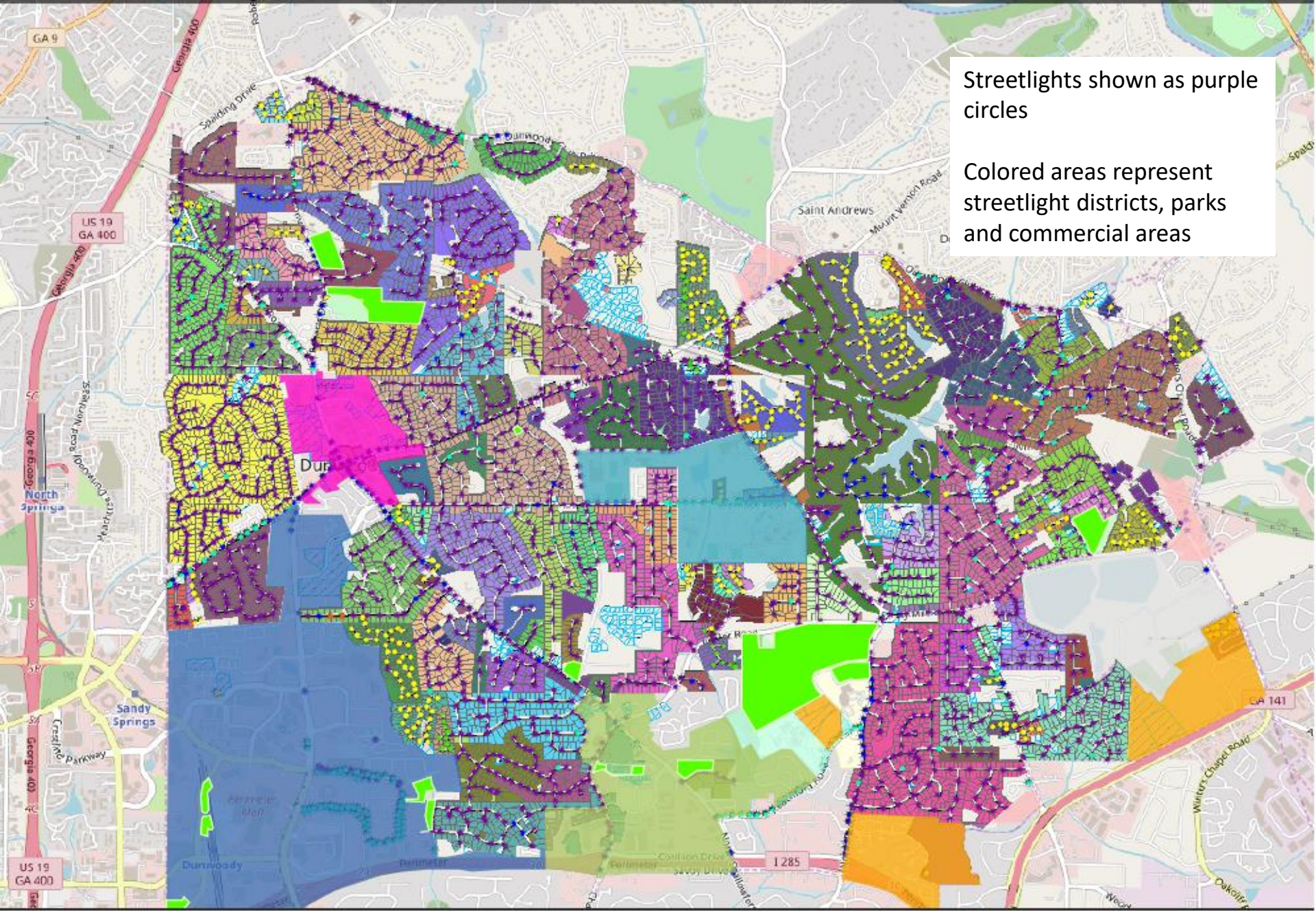
Dunwoody Streetlight Policy

- Streetlights currently on 97% of public residential streets
- Commercial areas requesting lighting:
 - Ashford Center Parkway
 - Ashford Dunwoody Road
 - Meadow Lane Road
 - North Shallowford Road

Streetlight District Coverage Map

Streetlights shown as purple circles

Colored areas represent streetlight districts, parks and commercial areas



Items for Council Discussion

Dunwoody Streetlight Policy- Potential Funding

- Citywide streetlight district
 - Include private developments
 - Assess residential areas per dwelling unit, commercial assessed based on street frontage
 - Similar concept to stormwater fee
 - Pros: all property owners share cost proportionally. Administration of fee is simplified.
 - Cons: Overturns status quo fee structure for existing streetlight districts and private developments where adequate service is being provided to 97% of public residential roads.



Items for Council Discussion

Dunwoody Streetlight Policy- Potential Funding

- Keep residential streetlight districts and add a commercial streetlight district
 - Pros: all existing service areas continue to function without disruption
 - Cons: Private residential developments and public developments without streetlights do not share in cost for streetlights on public roads used by everyone.

Items for Council Discussion

Dunwoody Streetlight Policy- Potential Funding

- Benefit of either alternative: City increases revenue to offset O&M costs for streetlights in commercial areas
- Challenge for either alternative: Streetlight fees only cover O&M costs. The installation cost for lights on new poles is still unfunded and costly (~\$600K-\$1M per mile)



Items for Council Discussion

Last Mile Connectivity- Transit X

- Prototype predating Transit X in Morgantown, WV has been operating for approximately 40 years
- Transit X founded in 2015 in Boston

Items for Council Discussion

Last Mile Connectivity- Transit X

- Pods carry 1-5 people; 363 kg (appx. 800 lb) weight limit
- Pods travel suspended from an overhead track
- Travel approximately 45 mph
- Pods are battery-powered, solar charged

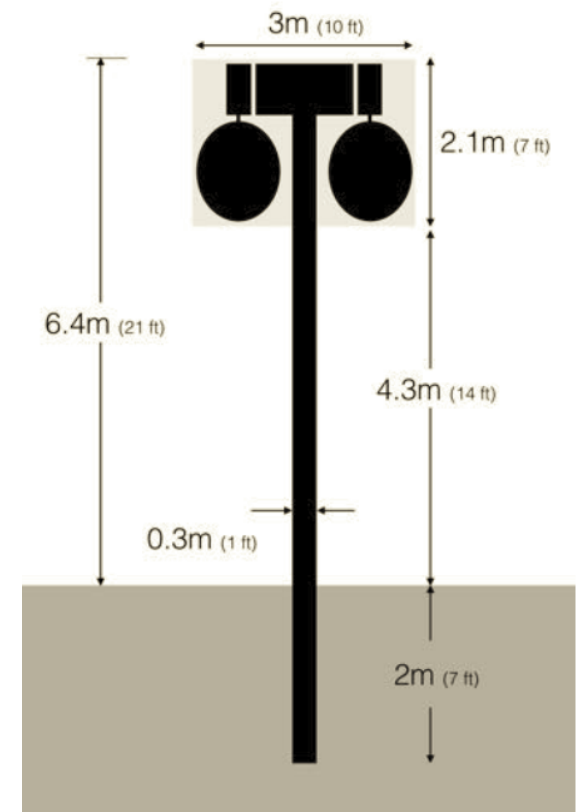


Transit X in Boston (rendering)

Items for Council Discussion

Last Mile Connectivity- Transit X

- Right-of-way requirements
 - 10' minimum width
 - 7' in height, located at least 14' above the road surface, bottom of track is 19' above road surface
 - Each stop requires a landing area minimum of 4'x9'



Minimum space required for dual-track

Items for Council Discussion

Last Mile Connectivity- Transit X

- First public demonstration held in October 2018 at Transit X facility in Massachusetts
- Pilot projects expected to break ground in 2019, begin operation in 2020
 - Macon-Bibb, College Park ,Forest Park, Hapeville, and Henry County have signed agreements to install pod tracks

Items for Council Discussion

Last Mile Connectivity- Transit X

- Henry County proposal would provide service from the Tanger Outlets in Locust Grove to the airport (36 miles)
 - \$1.4B to be privately funded
 - County to receive 5% gross revenues, approximately \$36M annually
 - Appx. 825 pods with 40 stops
 - Utilizes smartphone app for requesting pod and payment
 - Estimate 24 months for construction

Items for Council Discussion

Last Mile Connectivity- Transit X

- Costs
 - Claims to require no public funding, but cites government programs (grants, tax credits, Tax Increment Financing (TIF or TAD), Transportation Utility Fee, etc.) as possible financing mechanisms
 - Capital costs estimated at \$5-7M per mile

Items for Council Discussion

Last Mile Connectivity- Transit X

- Potential Risks for the City:
 - If private entity built the system, it would require city r/w. How could the City protect itself in the event the operator dissolved before project completion?
 - Who would pay for removing defunct infrastructure from r/w?
 - If the operator walked away after beginning operation, who takes over and funds operations or dismantles the system?



Items for Council Discussion

Last Mile Connectivity

- Scooters- next steps?
- Golf carts?



Items for Council Discussion

Planning for Autonomous Vehicles

- Fully autonomous vehicles likely decades away
- Vehicles currently deployed still subject to human error
- Most viable technologies at this point operate on existing public infrastructure, do not require new public infrastructure technology

Items for Council Discussion

Planning for Connected Vehicles

- While not autonomous, connected vehicles are on the horizon
 - Communication between vehicles/mobile devices and traffic signals
 - Signal technology installed by the City within the last year is compatible
 - Glance preemption system has capability to communicate with newer vehicles and smartphone app, notifying users of oncoming emergency vehicles, and could be deployed in crosswalks to notify drivers of pedestrians in upcoming crosswalks

Items for Council Discussion

Signal Preemption

- Installing in five intersections- two in PCID and three at signals closest to fire stations
- Cost:
 - \$5,000/intersection
 - Appx. \$275,000 for 55 City intersections
 - Appx. \$5,000/vehicle to install in emergency vehicles
 - After first five years, approximately \$25,000 annually for cell service

Items for Council Discussion

Signal Preemption

- Glance system offers additional functionality, but may not make sense to equip every intersection for preemption purposes
- Evaluation of PCID area needed to determine whether preemption is beneficial during peak congestion times



Items for Council Discussion

City Boards and Commissions

- Process for appointments
- Term limits for boards and committees?



Items for Council Discussion

City Council

- Compensation
 - Compensation for those not taking City medical/dental insurance?
- Term limits for City Council members?

Items for Council Discussion

Gateway Signage

- Brookhaven recently added gateway signage
- Interest from Dunwoody CVB
- Any interest from Council?





Items for Council Discussion

Key Performance Indicators

- Any questions or concerns regarding current format?
- Any changes needed?



Thursday Wrap-up