

**MEMORANDUM OF UNDERSTANDING BETWEEN DEKALB COUNTY GEORGIA AND
THE CITY OF DUNWOODY RELATED TO THE ADMINISTRATION OF EMERGENCY
MEDICAL SERVICES IN DEKALB COUNTY, GEORGIA**

October 30, 2018

DeKalb County, Georgia and the City of Dunwoody, Georgia hereby agree to the following terms related to the administration of emergency medical services in DeKalb County as follows:

1. A nine (9) minute or less, 90% response time for Advance Life Support (ALS) calls and a 15 minute or less, 90% response time for Basic Life Support (BLS) calls can be achieved. DeKalb County will provide a monthly report to the City of Dunwoody that tracks response times for ALS and BLS calls.
2. DeKalb County will enhance countywide medical response services by maintaining one static ambulance unit at each of the three Dunwoody fire stations: Station 12, Station 18, and Station 21. The coverage area for the ambulance units will mirror the service areas of the aforementioned fire stations. All static ambulance units including Station 17 in Stonecrest will remain within the assigned service areas, except as warranted to respond to catastrophic events or upon the consent of the highest law enforcement official in the city where the ambulance units are statically stationed. With these enhanced deployments, the County will be able to maintain a high level of service countywide. In addition to the three (3) aforementioned static units to be located at the fire stations, an additional ambulance unit will serve Dunwoody during the peak hours of 9:00 a.m. to 9:00 p.m. Monday-Friday in order to meet the needs required by the increased daytime population in the Perimeter Center area.
3. Shift changes will occur at Stations 12, 18 and 21.
4. DeKalb County will have a posting plan that ensures countywide coverage for all county residents, including the residents of Dunwoody.
5. Traffic signal preemption equipment for emergency vehicles serving Dunwoody will be provided, with costs to be shared equally between the City of Dunwoody and DeKalb County.
6. DeKalb County will work with the City of Dunwoody and ChatComm to ensure medical calls are processed efficiently through CAD to CAD interface.
7. DeKalb County, working with the City and the DeKalb County EMS provider, will have EMS vehicles stationed in Dunwoody equipped with radio-frequency identification

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(RFID) gate access, with the City of Dunwoody supplying the equipment for installation in the vehicles serving Dunwoody. Gated communities within the City of Dunwoody are currently equipped with the necessary equipment. DeKalb County will include this in a potential EMS contract extension, as well as in a 2019 request for proposal (RFP) for DeKalb Emergency Transport Services.

8. Each of the three static ambulance units positioned at Stations 12, 18 and 21, as well as the additional unit serving Dunwoody during the aforementioned peak hours, will be advanced life support (ALS) units, staffed by one certified paramedic per unit. Any additional units serving Dunwoody may be either ALS or basic life support (BLS) units.
9. DeKalb County will include a tiered response system as a requirement in the 2019 RFP for DeKalb Emergency Transport Services.
10. DeKalb County is committed to setting a countywide transport rate structure that is reasonable and maintains the highest level of service.
11. DeKalb County will include an option to divide DeKalb County into smaller service areas to enhance service efficiency as an option in the 2019 RFP for DeKalb Emergency Transport Services.
12. DeKalb County will ensure the contracted ambulance provider has a signed agreement with another ambulance service as a backup provider. This agreement will have sufficient language to ensure that back up ambulances, if needed, are provided prior to reaching zero ambulances available. This requirement will also be included in the 2019 RFP for DeKalb Emergency Transport Services.
13. All ambulance units will have GPS capabilities, including, but not limited to those stationed at Fire Stations 12, 18, 21 and the additional unit serving Dunwoody during the aforementioned peak hours. DeKalb County will provide the City of Dunwoody and ChatComm with access to GPS tracking for ambulance units in Dunwoody in real-time. The City of Dunwoody shall bear all costs for purchase and installation of such capabilities.

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14. A provision will be included in the 2019 RFP for DeKalb Emergency Transport Services to allow for local jurisdictions to enter into service level agreements with the selected EMS provider.
15. DeKalb County will provide opportunities for the cities within the DeKalb Municipal Association (DMA) to give input and review the 2019 RFP for DeKalb Emergency Transport Services, prior to issuance by DeKalb County.
16. Should any disputes regarding EMS arise between the City of Dunwoody and DeKalb County, both parties agree to attempt to achieve resolution through direct dialogue and negotiations. If the negotiations are unsuccessful, both parties reserve the right to bring the matter before the Region 3 EMS Council.
17. This MOU will be effective upon the signatures of the Chief Executive Officer of DeKalb County and the Mayor of the City of Dunwoody after going through their respective approval process. This MOU shall be effective for a one year term and shall be automatically renewed for successive annual terms. The City of Dunwoody and DeKalb County agree that this MOU terminates upon execution by DeKalb County of a contract with an ambulance provider after the 2019 RFP process for DeKalb Emergency Transport Services, so long as such contract, among other terms, contains material terms of this MOU or upon execution of an amendment to the Fire Services Intergovernmental Agreement between the parties which addresses EMS services within the City of Dunwoody to the satisfaction of the City of Dunwoody and DeKalb County.

[SIGNATURES ON THE NEXT PAGE]

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October 30, 2018

Executed this 30 day of October, 2018.

DEKALB COUNTY

CITY OF DUNWOODY

Michael L. Thurmond
Chief Executive Officer
DeKalb County, Georgia

Denis Shortal
Mayor
City of Dunwoody, Georgia

Attest:

Attest:

Barbara H. Sanders, CCC
Clerk
DeKalb County, Georgia

Sharon Lowery
Clerk
DeKalb County, Georgia



STATE OF TEXAS
COUNTY OF DALLAS

Know all men by these presents, that I, *[Signature]*



STATE OF TEXAS
COUNTY OF DALLAS

Know all men by these presents, that I, *[Signature]*



Know all men by these presents, that I, *[Signature]*

[Signature]

STATE OF TEXAS
COUNTY OF DALLAS



4800 Ashford Dunwoody Road
Dunwoody, Georgia 30338
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**DeKalb County Ambulance Response Times in Dunwoody
Since Memo of Understanding Agreement Inception on November 5, 2018**

Month & Type of Call: Advanced Life Support (ALS) or Basic Life Support (BLS)	Required Time (90th Percentile)	Actual Time (90th Percentile)	MOU Contract Compliant?
November 2018			Noncompliant
ALS	9:00 minutes or less	11:25 minutes	
BLS	15:00 minutes or less	14:47 minutes	
December 2018			Noncompliant
ALS	9:00 minutes or less	8:56 minutes	
BLS	15:00 minutes or less	20:48 minutes	
January 2019			Noncompliant
ALS	9:00 minutes or less	11:37 minutes	
BLS	15:00 minutes or less	12:54 minutes	
February 2019			Noncompliant
ALS	9:00 minutes or less	12:16 minutes	
BLS	15:00 minutes or less	15:02 minutes	
March 2019			Noncompliant
ALS	9:00 minutes or less	12:44 minutes	
BLS	15:00 minutes or less	16:06 minutes	
April 2019			Noncompliant
ALS	9:00 minutes or less	13:11 minutes	
BLS	15:00 minutes or less	16:10 minutes	
May 2019			Noncompliant
ALS	9:00 minutes or less	13:21 minutes	
BLS	15:00 minutes or less	18:05 minutes	
June 2019			Noncompliant
ALS	9:00 minutes or less	13:00 minutes	
BLS	15:00 minutes or less	15:15 minutes	
July 2019			Noncompliant
ALS	9:00 minutes or less	11:10 minutes	
BLS	15:00 minutes or less	13:56 minutes	
August 2019			Noncompliant
ALS	9:00 minutes or less	13:45 minutes	
BLS	15:00 minutes or less	15:28 minutes	

Source: DeKalb County Fire Chief