



4800 Ashford Dunwoody Road
Dunwoody, Georgia 30338
dunwoodyga.gov | 678.382.6700

MEMORANDUM

To: Mayor and City Council
From: Mike Carlson, Chief of Police
Date: January 26, 2026
Subject: Flock OS911

ACTION

Authorize the mayor, city manager, or designee to sign the Flock OS911 agreement.

BACKGROUND/SUMMARY

The Flock OS911 technology has now fully replaced the previous Live911 deployment. The earlier system proved inadequate and failed to meet the operational requirements of the Real-Time Crime Center and the Dunwoody Police Department. Following more than 12 months of rigorous testing and evaluation, the Flock OS911 platform has demonstrated its effectiveness in addressing our needs. Notably, it has significantly reduced the response time between receipt of calls for service and officer arrival on scene.

RECOMMENDATION

Staff recommend the City Council approve the MOU and authorize the mayor, city manager, or designee sign it. The MOU has been reviewed by legal.

Flock Safety + GA – Dunwoody PD

Flock Group Inc.
1170 Howell Mill Rd, Suite 210
Atlanta, GA 30318

MAIN CONTACT:
Steve Hampton
steve.hampton@flocksafety.com
4049555355



ORDER FORM

This order form (“**Order Form**”) hereby incorporates and includes the Terms and Conditions located on Flock’s website at www.flocksafety.com/legal/terms-and-conditions (the “**Terms**”) which describe and set forth the general legal terms governing the services set forth in this Order Form. The Terms contain, among other things, warranty disclaimers, liability limitations and use limitations. Flock will promptly provide Customer of any amendments or changes to the Terms at any time while this Order Form is in effect.

The services contemplated herein will be effective when this Order Form is executed by both Parties (the “**Effective Date**”)

| | |
|--|------------------------------|
| Customer: GA - City of Dunwoody | Initial Term: 12 Months |
| Legal Entity Name: GA - City of Dunwoody | Renewal Term: 12 Months each |
| Accounts Payable Email: patrick.krieg@dunwoodyga.gov | Payment Terms: Net 30 |
| Address: 4800 Ashford Dunwoody Rd Atlanta, Georgia 30338 | Billing Frequency: Annual |
| | Retention Period: 30 Days |

Hardware and Software Products

Annual recurring amounts over subscription term

| Item | Cost | Quantity | Total |
|------------------------------|----------|----------|--------------------|
| Flock Safety Platform | | | \$15,000.00 |
| Flock Safety Flock OS | | | |
| Flock911 | Included | 1 | Included |

Professional Services and One Time Purchases

| Item | Cost | Quantity | Total |
|---|--------|----------|--------|
| One Time Fees | | | |
| Flock Safety Professional Services | | | |
| Professional Services - Flock911 Implementation Fee | \$0.00 | 1 | \$0.00 |

| | |
|----------------------------|--------------------|
| Subtotal Year 1: | \$15,000.00 |
| Annual Recurring Subtotal: | \$15,000.00 |
| Discounts: | \$6,000.00 |
| Estimated Tax: | \$0.00 |
| Contract Total: | \$15,000.00 |

*Taxes shown above are provided as an estimate. Actual taxes are the responsibility of the Customer. This Order Form will automatically renew for successive renewal terms of the greater of one year or the length set forth on the Order Form (each, a “**Renewal Term**”) unless either Party gives the other Party notice of non-renewal at least thirty (30) days prior to the end of the then-current term or unless the Order Form is terminated on other grounds as set forth in the Terms..*

The Term for Flock Hardware shall commence upon first installation and validation, except that the Term for any Flock Hardware that requires self-installation shall commence upon execution of the Agreement. In the event a Customer purchases more than one type of Flock Hardware, the earliest Term start date shall control. In the event a Customer purchases software only, the Term shall commence upon execution of the Agreement.

Billing Schedule

| Billing Schedule | Amount (USD) |
|--------------------------------------|--------------|
| Year 1 | |
| At Contract Signing | \$15,000.00 |
| Annual Recurring after Year 1 | \$15,000.00 |
| Contract Total | \$15,000.00 |

*Tax not included

Discounts

| Discounts Applied | Amount (USD) |
|------------------------------------|--------------|
| Flock Safety Platform | \$5,000.00 |
| Flock Safety Add-ons | \$0.00 |
| Flock Safety Professional Services | \$1,000.00 |

Product and Services Description

| Flock Safety Platform Items | Product Description |
|---|---|
| Flock911 | Flock911 enables users to access live 911 calls directly within the FlockOSTM software, delivering real-time situational context that ensures faster, safer, and more efficient responses to calls for service. |
| Professional Services - Flock911 Implementation Fee | One-time Professional Services engagement to set up Flock911. |

FlockOS Features & Description

| FlockOS Features | Description |
|------------------|-------------|
|------------------|-------------|

By executing this Order Form, Customer represents and warrants that it has read and agrees to all of the terms and conditions contained in the previously executed agreement. As well as the Prepared911 Terms and Conditions, available at <https://www.prepared911.com/prepared-live-terms-and-conditions>.

The Parties have executed this Order Form as of the dates set forth below.

FLOCK GROUP, INC.

Customer: GA - City of Dunwoody

By:

Name: _____

Title: _____

Date: _____

By: _____

Name: _____

Title: _____

Date: _____

PO Number: _____