Built with Privacy in Mind

Protecting privacy by design

- ✅ Data is 100% owned by customers and will **never** be sold.

- ✅ Private customers **never** have access to government data or hotlists.

- ✅ Flock **automatically deletes** data after 30 days by default.

- ✅ Flock has **no access** to personally identifiable information.

- ✅ **Only your agency** decides who to share with, not Flock.

All data is stored with end-to-end encryption including:

- FBI (CJIS)
- NDAA
- SOC2 (Type II)
- SOC3
- ISO 27001
- Higher Education Community Vendor Assessment Tool (HECVAT)
- HIPAA
- FERPA

We are also aligned with the security protocols established by NIST Cybersecurity as well as the Cloud Security Alliance CAIQ framework.

Enabling accountability + transparency

LPR Transparency Portal
- Customizable for each agency
- Display technology policies
- Publish usage metrics

✓ **Every search** requires a registered ID with a search reason or case number.

✓ Search reason and user ID are saved in a **permanent audit trail**.

✓ Flock encourages all agencies to have **regular audits to ensure proper usage.**

✓ Coming Soon: **Proactive Auditing to alert to potential misuse.**

San Joaquin County CA SO
Transparency Portal
Last Updated: Tue May 27 2025

Overview

San Joaquin County CA SO uses Flock Safety technology to capture objective evidence without compromising on individual privacy. San Joaquin County CA SO utilizes retroactive search to solve crimes after they've occurred. Additionally, San Joaquin County CA SO utilizes real time alerting of hotlist vehicles to capture wanted criminals. In an effort to ensure proper usage and guardrails are in place, they have made the below policies and usage statistics available to the public.

Policies

What's Detected
License Plates, Vehicles

What's Not Detected
Facial recognition, People, Gender, Race

Acceptable Use Policy
Data is used for law enforcement purposes only. Data is owned by San Joaquin County CA SO and is never sold to 3rd parties.

Prohibited Uses
Immigration enforcement, traffic enforcement, harrassment or intimidation, usage based solely on a protected class (i.e. race, sex, religion), Personal use.

Access Policy
All system access requires a valid reason and is stored indefinitely.

Hotlist Policy
Hotlist hits are required to be human verified prior to action.

Usage

Data retention (in days)
30 days

Number of owned cameras
34

External organizations with access
ACRATT -CA, Alameda CA PD, Alameda County CA SO, Albany CA PD, Alhambra CA PD, Altoona IA PD, Amador County CA Sheriff's Office, Anaheim CA PD, Anderson CA PD, Angels Camp CA PD, Antioch CA PD, Arcadia CA PD, Atwater CA PD, Auburn CA PD, Avenal CA PD, Azusa CA PD, Bakersfield CA PD, Baldwin Park CA PD, Beaumont CA PD, Bell Gardens CA PD, Belmont CA PD, Belvedere CA PD, Benicia CA PD, Beverly Hills CA PD, Bishop CA PD , Blue Lake Rancheria Tribal PD, Brawley CA PD, Brentwood CA PD, Brisbane CA PD, Buena Park CA PD, Burbank CA PD, Burlingame CA PD, Butte County CA SO, CA - Chino PD, CA Iipay Nation of Santa Ysabel, Cal Fire , Cal State Fullerton (CA), Calexico CA PD, California Department of Corrections, California Highway Patrol, California State Parks, California State University Long Beach Campus PD, Calistoga CA PD, Campbell CA PD, Capitola CA PD, Carlsbad CA PD, Carmel CA PD, Central Marin CA PD, Cerritos College CA PD, Chula Vista CA PD, Citrus Heights CA PD, City of Lemoore CA, City of Newman CA PD, City of Riverside CA PD , Clayton CA PD, Cloverdale CA PD, Coalinga CA PD, Colma CA PD, Colton CA PD , Concord CA PD, Contra Costa County CA SO, Corcoran CA PD, Corona CA PD, Coronado CA PD, Costa Mesa CA PD, Culver City CA PD, Cypress CA PD, Danville CA PD, Delano CA PD, Desert Hot Springs CA PD, Dinuba CA PD, Dixon CA PD, Downey PD CA, Dublin CA PD (ACSO), East Bay Parks CA PD, East Palo Alto CA PD, El Cajon CA PD, El Centro CA PD, El Cerrito CA PD, El Monte CA PD, El Segundo CA PD, Elk Grove CA PD, Emeryville CA PD, Escalon CA PD, Escondido CA PD, Fairfield CA PD, Folsom CA PD, Fontana CA PD, Foothill-DeAnza CA PD, Fontana CA PD, Foster City CA PD, Fountain Valley CA PD, Fremont CA PD, Fresno CA PD, Fullerton CA PD, Galt CA PD, Garden

Community Safety, Community Values

Industry Leading Compliance Features

Search Filters

Prevents searches related to immigration or reproductive health at the request of a community.

Federal Limitations

No federal access to nationwide or state-wide lookup. Only agencies can share their data, not Flock.

Permanent Audit Logs

Communities can require both search reason and case number be included in any search.

Legal Response

Our contract mandates we alert you to any legal request for your data so your counsel can decide how to respond.

Packet page: 5

Flock Safety

Securing Public Trust in LPR

Why Flock Safety is the privacy-protecting license plate recognition (LPR) choice for cities – legally, technically, and reputationally.

As communities demand both safety and accountability, city leaders must **ensure that any LPR program is designed to protect civil liberties and remain in compliance** with local laws and policies. The Flock LPR system is built with Privacy by Design: we collect only what is visible from public roadways, enforce strict retention, and hard-code safeguards that limit inappropriate access.

The Flock Standard: Four Ways Communities Can Improve Public Trust Around LPR

Flock's LPR ensures community safety doesn't come at the expense of community values.

Federal Sharing Safeguards

Flock does not contract with ICE or DHS.

No Data Resale

Flock does not sell or share LPR data and is not a data broker.

Breach and Security Risk

Flock uses CJIS-aligned controls (including encryption at rest and in transit) and our cloud has never been compromised.

Built In Transparency

Flock offers permanent audit trails, automatic data deletion, and transparency portals

What Flock LPRs Collect (and What We Don't)

✅ Collected:

License Plate Text, Date/Time, Camera Location, and Basic Vehicle Attributes (Make/Model/Color) - All Observable From Public Roadways.

❌ Not Collected:

Names, Addresses, Phone Numbers, Driver Identity, Biometric Identifiers, or Other Confidential Personal Information.

Bottom line: Flock's LPR is **not connected** to DMV records and does not build a database of people, only vehicle attributes already visible in public

flocksafety.com   (866) 901-1781 | support@flocksafety.com

✝ Flock Safety

Safeguards That Limit Federal Access

👁 **No national or statewide lookups for federal agencies:** federal agencies are excluded from the nationwide and statewide network search capabilities.

🏛 **Compliance with state-level restrictions:** in states such as California and Virginia, legal restrictions that govern federal or out-of-state access to LPR data are coded directly in the platform to help customers with compliance.

Council FAQ

Q: How do we know this won't be used for unauthorized immigration enforcement?

A: There is no backdoor access into Flock. Flock does not contract with ICE or DHS, and federal agencies are excluded from national and statewide network search capabilities. In states such as California and Virginia, legal restrictions that may limit federal or out-of-state access to publicly funded LPR data are supported within the platform to help agencies comply.

**Q: Does LPR capture confidential personal information?**

A: No. Flock captures plates and vehicle characteristics that are visible from public roadways. It does not capture names, addresses, phone numbers, or driver identity.

Q: What happens to the data after 30 days?

A: By default, it is permanently deleted via a 30-day hard delete, supporting investigations while limiting long-term surveillance risk.

Q: If a citizen complains about misuse, can we audit access?

A: Yes. Every search requires a justification, and agencies can access a comprehensive audit trail for their organization showing who searched, when, and why.
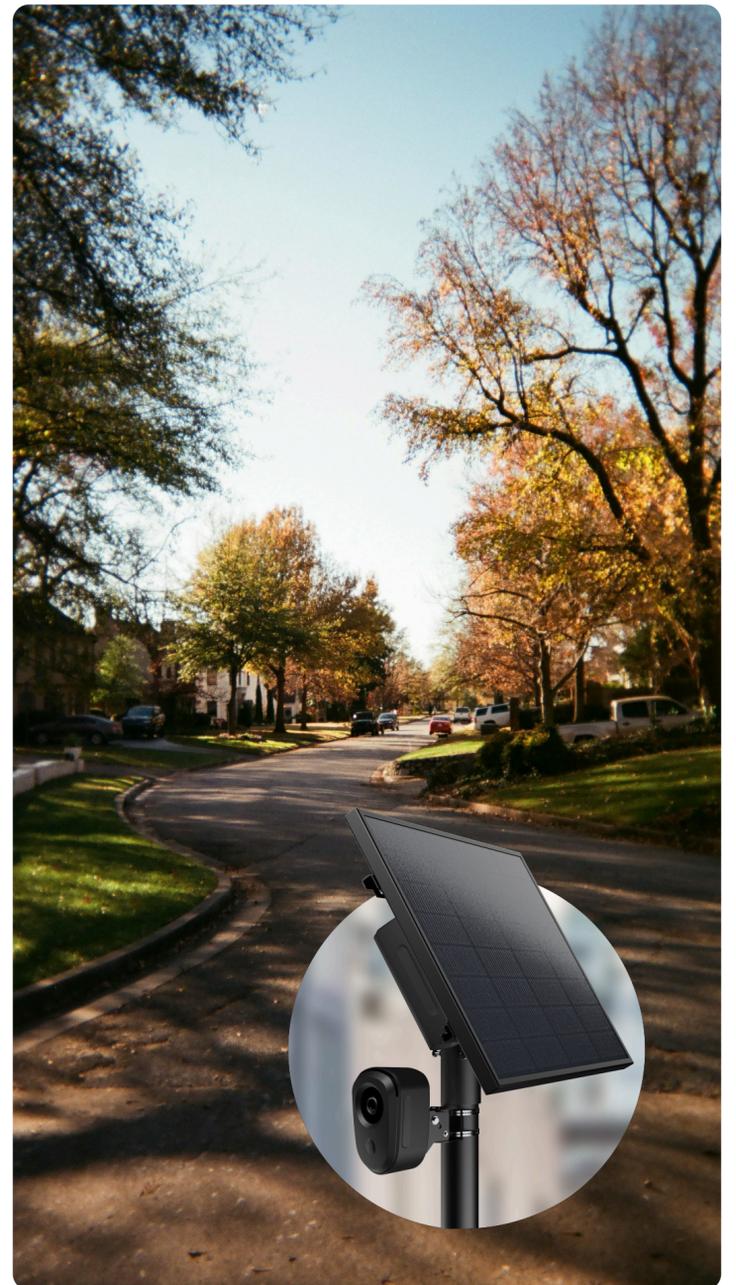
The Executive Takeaway

If your city is considering LPR, the critical question is not whether LPR works, it's whether your vendor minimizes legal, security, and reputational risk. Flock's Privacy-by-Design model, hard-coded safeguards limiting federal access, strict default retention, and CJIS-aligned security controls make it the **lowest-risk LPR option to defend in public.**

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