



## **MEMORANDUM**

**To:** Mayor and City Council  
**From:** Mike Carlson, Chief of Police  
**Date:** March 23, 2026  
**Subject:** Approval to sign Flock OS911 Contract

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### **ACTION**

Authorize the mayor, city manager, or designee to sign the Flock OS911 contract.

### **BACKGROUND/SUMMARY**

The Flock OS911 technology has now fully replaced the previous Live911 deployment. The earlier system proved inadequate and failed to meet the operational requirements of the Real-Time Crime Center and the Dunwoody Police Department. Following more than 12 months of rigorous testing and evaluation, the Flock OS911 platform has demonstrated its effectiveness in addressing our needs. Notably, it has significantly reduced the response time between receipt of calls for service and officer arrival on scene.

### **RECOMMENDATION**

Staff recommend the City Council approve the contract and authorize the mayor, city manager, or designee sign it. The contract has been reviewed by legal.

**Flock Safety + GA – Dunwoody PD**

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Flock Group Inc.  
1170 Howell Mill Rd, Suite 210  
Atlanta, GA 30318

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MAIN CONTACT:  
Steve Hampton  
[steve.hampton@flocksafety.com](mailto:steve.hampton@flocksafety.com)  
4049555355



**ORDER FORM**

This order form (“**Order Form**”) hereby incorporates and includes the Terms and Conditions located on Flock’s website at www.flocksafety.com/legal/terms-and-conditions (the “**Terms**”) which describe and set forth the general legal terms governing the services set forth in this Order Form. The Terms contain, among other things, warranty disclaimers, liability limitations and use limitations. Flock will promptly provide Customer of any amendments or changes to the Terms at any time while this Order Form is in effect.

The services contemplated herein will be effective when this Order Form is executed by both Parties (the “**Effective Date**”)

Customer:	GA - City of Dunwoody	Initial Term:	12 Months
Legal Entity Name:	GA - City of Dunwoody	Renewal Term:	12 Months each
Accounts Payable Email:	<a href="mailto:patrick.krieg@dunwoodyga.gov">patrick.krieg@dunwoodyga.gov</a>	Payment Terms:	Net 30
Address:	4800 Ashford Dunwoody Rd Atlanta, Georgia 30338	Billing Frequency:	Annual
		Retention Period:	30 Days

**Hardware and Software Products**

Annual recurring amounts over subscription term

Item	Cost	Quantity	Total
<b>Flock Safety Platform</b>			
<b>Flock Safety Flock OS</b>			
Flock911	Included	1	Included

**Professional Services and One Time Purchases**

Item	Cost	Quantity	Total
<b>One Time Fees</b>			
<b>Flock Safety Professional Services</b>			
Professional Services - Flock911 Implementation Fee	\$0.00	1	\$0.00

<b>Subtotal Year 1:</b>	\$15,000.00
<b>Annual Recurring Subtotal:</b>	\$15,000.00
<b>Discounts:</b>	\$6,000.00
<b>Estimated Tax:</b>	\$0.00
<b>Contract Total:</b>	\$15,000.00

*Taxes shown above are provided as an estimate. Actual taxes are the responsibility of the Customer. This Order Form will automatically renew for successive renewal terms of the greater of one year or the length set forth on the Order Form (each, a “**Renewal Term**”) unless either Party gives the other Party notice of non-renewal at least thirty (30) days prior to the end of the then-current term or unless the Order Form is terminated on other grounds as set forth in the Terms..*

*The Term for Flock Hardware shall commence upon first installation and validation, except that the Term for any Flock Hardware that requires self-installation shall commence upon execution of the Agreement. In the event a Customer purchases more than one type of Flock Hardware, the earliest Term start date shall control. In the event a Customer purchases software only, the Term shall commence upon execution of the Agreement.*

**Billing Schedule**

<b>Billing Schedule</b>	<b>Amount (USD)</b>
<b>Year 1</b>	
At Contract Signing	\$15,000.00
<b>Annual Recurring after Year 1</b>	\$15,000.00
<b>Contract Total</b>	\$15,000.00

\*Tax not included

**Discounts**

<b>Discounts Applied</b>	<b>Amount (USD)</b>
Flock Safety Platform	\$5,000.00
Flock Safety Add-ons	\$0.00
Flock Safety Professional Services	\$1,000.00

### Product and Services Description

Flock Safety Platform Items	Product Description
Flock911	Flock911 enables users to access live 911 calls directly within the FlockOSTM software, delivering real-time situational context that ensures faster, safer, and more efficient responses to calls for service.
Professional Services - Flock911 Implementation Fee	One-time Professional Services engagement to set up Flock911.

### FlockOS Features & Description

FlockOS Features	Description
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**By executing this Order Form, Customer represents and warrants that it has read and agrees to all of the terms and conditions contained in the previously executed agreement. As well as the Prepared911 Terms and Conditions, available at <https://www.prepared911.com/prepared-live-terms-and-conditions>.**

The Parties have executed this Order Form as of the dates set forth below.

**FLOCK GROUP, INC.**

**Customer: GA - City of Dunwoody**

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

PO Number: \_\_\_\_\_