



## MEMORANDUM

**To:** Mayor and City Council  
**From:** Mike Carlson, Chief of Police  
**Date:** July 13, 2026

**Subject: Intergovernmental agreement (IGA) between City of Dunwoody and Chattahoochee River 911 Authority.**

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### **ACTION**

Authorize the mayor, city manager, or designee to approve the IGA between the City of Dunwoody and the Chattahoochee River 911 Authority.

### **BACKGROUND/SUMMARY**

The IGA is with the Chattahoochee River 911 Authority. The Dunwoody Third Amendment extends the Term of the Agreement and amends the Compensation portion of the Agreement to provide Dunwoody with 911 communication services on a subscription basis. The Term of Agreement commences on May 1, 2026, and terminates at 2400 hours on September 1, 2027 (Initial Term). Following Initial Term, Agreement will automatically continue (renew) on an annual basis unless terminated 6 months in advance of the renewal date. Contract cannot last longer than 50 years from the initial commencement date of August 1, 2011. This is in accordance with GA Law Art. IX. III, Par. 1 of the Constitution of the State of Georgia.

Compensation, effective July 1, 2026. Dunwoody pays the Authority annually in twelve (12) equal monthly installments for each year as a member. Agrees to pay monthly installments no later than fifteen (15) days after the date of the invoice for service. Talks about failure to meet obligations. No capital outlay requirements unless directed solely to the benefit of Dunwoody. The Dunwoody agreement is a standalone one. No effect on other members. Also, does not affect the separate agreement between City of Brookhaven and Dunwoody related to Computer Aided Dispatch Integration with DeKalb 911 for Fire and Emergency Medical Services.



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Dunwoody, Georgia 30338  
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**RECOMMENDATION**

Staff recommend the City Council approve the IGA agreement.

**THIRD AMENDMENT  
TO AMENDED AND RESTATED AGREEMENT**

**THIS THIRD AMENDMENT** (“Third Amendment”) to that certain Amended and Restated Agreement dated April 30, 2020 by and between THE JOINT PUBLIC SAFETY AND JUDICIAL FACILITIES AUTHORITY for the CITIES OF SANDY SPRINGS, GEORGIA and JOHNS CREEK, GEORGIA d/b/a CHATTAHOOCHEE RIVER 9-1-1 AUTHORITY (the “Authority”), a statutorily created entity by the Cities of Sandy Springs and John Creek, acting by and through its duly appointed Authority Board Members, and IXP CORPORATION, a Delaware corporation (the “Contractor”), the Authority and the Contractor being referred to herein singularly as a “Party” and collectively as the “Parties”, is entered into by the Parties as of the date it shall have been executed below (the “Effective Date”).

**WHEREAS**, the Parties entered into that certain Amended and Restated Agreement between the Joint Public Safety and Judicial Facilities Authority for the Cities of Sandy Springs, Georgia and Johns Creek, Georgia d/b/a Chattahoochee River 9-1-1 Authority (ChatComm) and IXP Corporation dated April 30, 2020 (the “Original Amended and Restated Agreement”); and

**WHEREAS**, the Original Amended and Restated Agreement was amended by that certain First Amendment to Amended and Restated Agreement executed by Contractor on or about July 28, 2020 and executed by the Authority on or about August 9, 2020 (the “First Amendment”) and by that certain Second Amendment to Amended and Restated Agreement executed by the Authority on May 17, 2021 and executed by the Contractor on May 18, 2021 (the “Second Amendment”) (the Original Amended and Restated Agreement, as amended by the First Amendment and Second Amendment, is hereinafter referred to as the “Agreement”); and

WHEREAS, pursuant to Section 6.1 of the Agreement, the Term of the Agreement will expire on August 31, 2024; and

WHEREAS, the Parties desire, pursuant to Section 6.1 and by way of this Third Amendment, to extend the Term of the Agreement and to further amend the Agreement as set forth herein.

**NOW THEREFORE**, in consideration of the mutual covenants and conditions set forth herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Authority and Contractor do hereby amend the Agreement and agree as follows:

**I. AMENDMENT TO SECTION 4(b):** Section 4 of the Agreement entitled “Notices” is amended and replaced to update the Contractor’s mailing address as follows:

If to Contractor: IXP Corporation  
Lawrence D. Consalvos, President/COO  
150 College Road West, Suite 200  
Princeton, NJ 08540

With copies to: Legal  
150 College Road West, Suite 200  
Princeton, NJ 08540

**II. AMENDMENT TO SUB-SECTION 6.1:** Sub-section 6.1 of the Agreement entitled “Initial Term” is deleted in its entirety and replaced with the following:

“6.1. Initial Term. The initial term of this Agreement commenced on January 9, 2009 and shall continue until August 31, 2029. This Agreement is subject to the parties’ right to terminate for cause or convenience as described in Section 26. The Parties may extend the Term of this Agreement by mutual written agreement.”

**III. AMENDMENT TO SCHEDULE A, SECTION 3:** Schedule A entitled “Statement of Work”, Section 3 entitled “Technology” of the Agreement is deleted in its entirety and replaced with “SCHEDULE A (AMENDED)-STATEMENT OF WORK”, attached hereto and incorporated herein by reference.

**IV. AMENDMENT TO ATTACHMENT A-1:** Attachment A-1 to the Agreement entitled “Scope of Work for Planned Task Order Based Services” is deleted in its entirety and replaced with “ATTACHMENT A-1 (AMENDED)- SCOPE OF WORK FOR PLANNED TASK ORDER BASED SERVICES”, attached hereto and incorporated herein by reference.

**V. AMENDMENT TO SCHEDULE C:** Schedule C of the Agreement entitled “Pricing and Payment” is deleted in its entirety and replaced with “SCHEDULE C (AMENDED)- PRICING AND PAYMENT”, attached hereto and incorporated herein by reference.

**VI. AMENDMENT TO SCHEDULE B:** Schedule B to the Agreement is amended to read as follows:

“B. The section titled “9-1-1 Emergency Call Answering Performance” in Schedule B to the Agreement, is deleted and replaced with the following:

The National Emergency Number Association (NENA) recommends that 90% of all 9-1-1 calls arriving at the Public Safety Answering Point (PSAP) shall be answered within 15 seconds; 95% of all 9-1-1 calls should be answered within 20 seconds. The application of the standard shall begin at the time of call arrival and extend to the time of call answer at the point when two-way communication can begin.

The interval between Call Arrival and Call Answer should be evaluated, for each preceding month using a full month of data. Determining if the PSAP has successfully met the call interval metric of 90% in 15 seconds (and 95% in 20 seconds), should be based upon the one-month evaluation.

This metric will be measured through standard traffic and performance reports out of the 9-1-1 telephone switch and reported on a monthly basis to the Authority.

The tracking of this metric is incumbent that the technology in the Communications Center can provide this data for analysis.”

## **VII. GOVERNING LAW.**

This Third Amendment shall be governed in all respects by the laws of the State of Georgia.

## **VIII. ENTIRE AGREEMENT.**

The Agreement, as amended by this Third Amendment, constitutes the entire Agreement between the parties with respect to the subject matter contained herein. To the extent any inconsistencies exist between the terms and conditions of this Third Amendment and the terms and conditions of the Agreement, the terms and conditions of this Second Amendment will prevail. Neither party has relied on any representation, promise, nor inducement not contained herein.

## **IX. SEVERABILITY.**

The terms and provisions hereof are severable such that if any term or provision is declared or found to be invalid or unenforceable, such invalidity or unenforceability shall not affect the remaining terms and provisions of this Third Amendment or the Agreement.

## **X. MISCELLANEOUS.**

A. Capitalized terms used but not defined herein shall have the meanings set forth in the Agreement.

B. All other terms and conditions of the Agreement that are not amended with this Third Amendment shall remain in full force and effect.

C. In the event of any inconsistency or conflict between the terms contained herein or with the Exhibits and Schedules attached and incorporated within this Third Amendment and those of the Agreement, the terms contained within this Third Amendment and the Exhibits and Schedules attached hereto shall control.

## **XI. COUNTERPARTS.**

This Third Amendment may be executed in one or more counterparts, any one of which shall be deemed an original, and all of which shall constitute one and the same agreement.

IN WITNESS WHEREOF, the Parties have caused this Third Amendment to be duly executed by their authorized representatives.

**CONTRACTOR:  
IXP CORPORATION**

By: Lawrence D. Consalvos  
Lawrence D. Consalvos, President & C.O.O.

8/15/24  
Date of Execution

**AUTHORITY:  
CHATTAHOOCHEE RIVER 9-1-1 AUTHORITY**

By: Eden E. Freeman  
Eden E. Freeman, Chair

15 Aug 2024  
Date of Execution

APPROVED AS TO FORM:

By: Daniel W. Lee  
Daniel W. Lee, City Attorney, Sandy Springs

\_\_\_\_\_  
Date of Execution

By: Angela Couch  
Angela Couch City Attorney, Johns Creek

8/29/2024  
Date of Execution

**SCHEDULE A (AMENDED)**  
**STATEMENT OF WORK**

**SECT. 3: TECHNOLOGY**

The Contractor will provide Onsite System Administrator Technology Support which includes:

1. Three (3) full-time personnel stationed at ChatComm at forty (40) hours per week each.
2. System Administration of all Public Safety technology residing at the 9-1-1 Communications Center.
3. Help Desk Services including:
  - A system of receiving requests, monitoring of requests, assignment of requests to appropriate System Administrators or Contractor Information Technology Services personnel; and
  - Tracking of troubleshooting and resolution efforts; and
  - Notice to the requestor of activities; and
  - Resolution.
4. Level 1 Support Services including
  - Triage of hardware, software, application, network, or other issues; and
  - Level 1 fixes; and
  - Escalation of issues to Contractor Information Technology Services personnel or third-party Vendor Support.
5. Reporting Services including:
  - Development, modification, scheduling, and electronic delivery of regularly scheduled Performance and Workload Metrics reports; and
  - Previously developed custom reports, new custom reports, and ad hoc reports for the public safety agencies of Sandy Springs, Johns Creek, Brookhaven, and Dunwoody (GA).
6. Regular merging of GIS data for CAD.
7. GIS data oversight for ESInet NG911.
8. Maintenance of Legacy Master Street Address Guide (MSAG).
9. Management of all onsite vendor activities.
10. Monitoring and maintenance of facilities technology including:
  - Fire suppression system;
  - Server room A/C units;
  - Fire inspection;
  - Generator; and
  - UPS.

**ATTACHMENT A-1 (AMENDED)**  
**SCOPE OF WORK FOR PLANNED TASK ORDER BASED SERVICES**

The Contractor will supply Technology Support tailored specifically to the needs of the 9-1-1 Emergency Communications environment. The contract will include planned services such as:

1. Information Technology Project Management
2. Network Monitoring, Configuration, Support, and Administration
3. Communications Center Electronics Maintenance, Support, and Repair
4. Microsoft 365, Active Directory, DNS, Domain Controller Maintenance Support and Administration
5. Firewall Maintenance, Support, and Administration
6. Computer Aided Dispatch Servers and other Public Safety Servers Maintenance, Support, and Administration
7. Security and Antivirus Monitoring, Maintenance, Support, and Administration
8. Yearly Network Penetration test scheduling, reporting, and mitigation of issues
9. Periodic Physical Security Assessment
10. Life cycle management of Equipment, Hardware, Software, and Applications.
11. Monitoring of Systems and Equipment to Identify Aging and Underperforming Technology
12. Development of Specifications that Meet Current and Future Public Safety Needs
13. Purchasing of Replacement Equipment, Software, and Services
14. Vendor and Subcontractor Management
15. Planning of Yearly Technology Refresh Schedules
16. Staffing and Management of Delivery Projects
17. Public Safety Console Furniture Maintenance and Repair
18. Task Order Development, Processing, Tracking, and Reconciliation

**ChatComm Planned Technology Refresh Projects**  
**5 Years (September 1, 2024 - August 31, 2029):**

**YEAR 16**

**September 1, 2024 – August 31, 2025**

- Facility Equipment & Maintenance
  - UPS Capacitor and Fan Replacement
- 9-1-1 Telephony System
  - Prepared911 Deployment
- CAD & Mobile Systems
  - CAD workstation
  - CAD Webserver SSL Certificate Renewal
- Administrative workstations
  - Admin Workstation Replacement
- Network Systems & Security
  - Digi Terminal Server

- Network Penetration Tests
- PAM Solution – Privilege Access Management
- End-of-Life Network Backbone Switches Replacements
- Physical Security Assessment
- Admin Staff Computers
  - Staff Laptops
- Wall-Mounted Monitors
  - 55/65 Inch Televisions

## YEAR 17

### September 1, 2025 – August 31, 2026

- Dispatch Consoles / Furniture
  - Console Furniture Replacement
- Admin Telephony System
  - Voice Routers Replacement
- CAD / Mobile System
  - CAD Server hardware & OS upgrade - Virtualized environment
    - CAD servers (2)
    - Message Switch Servers (2)
    - Domain Controllers (2)
    - MDS Servers (7)
    - Reporting Server (1)
    - Web Server (2)
    - Utility Server (2)
  - Cad Webserver SSL certificate renewal
- Administrative workstations
  - Admin Workstation Replacement
- Network Systems & Security
  - Content Filtering Server Replacement
  - KVM and KMM
  - NAS Server Replacement
  - Network Penetration Tests
  - Network Security Tabletop Exercises
  - Continuity of Operations (COOP) Plan
  - Microsoft Windows CALs
  - Physical Security Assessment
- Admin Staff
  - Dispatch Floor Display Laptop
  - Staff Laptops
  - Training Laptops
- Master Time Synchronization
  - Safran Time Sync System
- Wall Mounted Monitors
  - 55/65 Inch Televisions

**YEAR 18**  
**September 1, 2026 – August 31, 2027**

- Facility Security & Access Control
  - Genetec Video Surveillance Server Replacement
- 9-1-1 Telephony System
  - Viper Telephony Solution Replacement
- CAD / Mobile System
  - CAD System Migration to Virtualized Environment
  - CAD Workstation Monitors Replacement
- Admin Telephony System
  - Admin Phone System Replacement
- Network Systems & Security
  - ASE Network Routers Replacement
  - Network Penetration Tests
  - Physical Security Assessment
- Logging & Recording
  - Backup L&R Replacement - Eventide L&R System
- Admin Staff
  - Staff Laptops
  - Training Laptops
- Wall-Mounted Monitors
  - 55/65 Inch Televisions

**YEAR 19**  
**September 1, 2027 – August 31, 2028**

- 9-1-1 Telephony System
  - Display Monitors for Viper Replacement
- Network Systems & Security
  - Network Penetration Tests
  - Physical Security Assessment
- Dispatch Consoles / Furniture
  - Chairs Replacement
- Admin Staff
  - Staff Laptops
- Wall-Mounted Monitors
  - 55/65 Inch Televisions

**YEAR 20**  
**September 1, 2028 – August 31, 2029**

- Facility Equipment & Maintenance
  - Temperature Monitor Replacement
- Network Security
  - KVM and KMM

- Network Penetration Tests
  - Physical Security Assessment
- Admin Staff
  - Staff Laptops
- Wall-Mounted Monitors
  - 55/65 Inch Televisions

**ChatComm Estimated Non-Labor Costs**

<b>Estimated Forecast of Bill of Materials</b>	<b>Year 16</b>	<b>Year 17</b>	<b>Year 18</b>	<b>Year 19</b>	<b>Year 20</b>
<b>Facility Equipment &amp; Maintenance</b>					
HVAC System in Data Center - Maint. Contract	\$ 2,885	\$ 3,000	\$ 3,120	\$ 3,245	\$ 3,375
HVAC System in Data Center - Break/Fix	\$ 6,010	\$ 6,250	\$ 6,500	\$ 6,760	\$ 7,030
Temperature Monitor - Support Contract	\$ 425	\$ 440	\$ 455	\$ 475	\$ 495
Temperature Monitor Replacement - Tech Refresh	\$ -	\$ -	\$ -	\$ -	\$ 1,970
FM200 Fire Suppression System - Inspection Contract	\$ 950	\$ 985	\$ 1,025	\$ 1,065	\$ 1,110
FM200 Fire Suppression System - Break/Fix	\$ 1,805	\$ 1,875	\$ 1,950	\$ 2,030	\$ 2,110
FM200 Fire Suppression System - System Discharge Recovery	\$ -	\$ -	\$ -	\$ 22,975	\$ -
UPS System - Maint. Contract	\$ 12,615	\$ 13,120	\$ 13,645	\$ 14,190	\$ 14,755
UPS System - Break/Fix	\$ 1,205	\$ 1,250	\$ 1,300	\$ 1,355	\$ 1,410
UPS Batteries Replacement	\$ -	\$ -	\$ 18,190	\$ -	\$ -
Capacitor and Fan Replacement	\$ 21,625	\$ -	\$ -	\$ -	\$ -
Generator - Maint. Contract	\$ 3,465	\$ 3,605	\$ 3,745	\$ 3,895	\$ 4,050
Generator - Break/Fix	\$ 9,610	\$ 9,995	\$ 10,395	\$ 10,810	\$ 11,245
Generator Fuel	\$ 1,625	\$ 1,690	\$ 1,755	\$ 1,825	\$ 1,900
Generator Rental	\$ -	\$ 6,250	\$ -	\$ 6,760	\$ -
<b>Facility Security &amp; Access Control</b>					
Access Control System - Maint. Contract	\$ 11,425	\$ 11,880	\$ 12,355	\$ 12,850	\$ 13,365
Genetec Video Surveillance - Server	\$ -	\$ -	\$ 9,745	\$ -	\$ -
Generator Camera - Break/Fix	\$ 605	\$ 625	\$ 650	\$ 680	\$ 705
<b>Dispatch Consoles / Furniture</b>					
Console Furniture	\$ -	\$ 449,730	\$ -	\$ -	\$ -
Console Furniture - Break/Fix	\$ 2,405	\$ 2,500	\$ 2,600	\$ -	\$ 2,815
Chairs - Tech Refresh	\$ -	\$ -	\$ -	\$ 56,330	\$ -
Chairs for Telecommunicators - Break/Fix	\$ -	\$ -	\$ -	\$ -	\$ -
<b>9-1-1 Telephony System</b>					
AT&T 911 ESINet Costs	\$ 772,600	\$ 745,265	\$ 831,905	\$ 1,050,265	\$ 1,092,275
Circuit - AT&T PRI Auto Dial	\$ 13,310	\$ 13,840	\$ 14,395	\$ 14,970	\$ 15,570
Circuit - Potts/PRI Service	\$ 11,110	\$ 11,555	\$ 12,015	\$ 12,495	\$ 12,995
Circuit - Potts & MIS Maintenance	\$ 5,235	\$ 5,445	\$ 5,660	\$ 5,890	\$ 6,125
Circuit - 4 Potts Lines & Backup Operations	\$ 3,620	\$ 3,765	\$ 3,915	\$ 4,070	\$ 4,235

Estimated Forecast of Bill of Materials	Year 16	Year 17	Year 18	Year 19	Year 20
AT&T Viper Telephony Solution - Maint. Contract	\$ 136,620	\$ 142,085	\$ 147,770	\$ 153,680	\$ 159,825
AT&T Viper Telephony Solution - Tech Refresh	\$ -	\$ -	\$ 509,730	\$ -	\$ -
Display Monitors for Viper - Tech Refresh	\$ -	\$ -	\$ -	\$ 5,475	\$ -
Language Line	\$ 51,895	\$ 53,970	\$ 56,130	\$ 58,375	\$ 60,710
Prepared911 - Prepared Pricing	\$ 13,215	\$ 13,745	\$ 14,295	\$ 14,865	\$ 15,460
Prepared911 - Responder Pricing	\$ 10,815	\$ 11,245	\$ 11,695	\$ 12,165	\$ 12,650
<b>Admin Telephony System</b>					
Circuit - SIP Trunk for the Admin Phone System	\$ 13,795	\$ 14,350	\$ 14,925	\$ 15,520	\$ 16,140
Admin Phone System Cisco Smartnet - Maint. Contract	\$ 2,165	\$ 2,255	\$ 2,345	\$ 2,435	\$ 2,535
Voice Routers - Cisco Smartnet - Maint. Contract	\$ 3,500	\$ 3,640	\$ 3,785	\$ 3,935	\$ 4,095
Voice Routers Replacement- Tech Refresh	\$ -	\$ 38,730	\$ -	\$ -	\$ -
Admin Phone System Replacement	\$ -	\$ -	\$ 50,930	\$ -	\$ -
Admin Phone System Configuration	\$ -	\$ -	\$ 10,395	\$ -	\$ -
Admin Phone System Flex Licensing	\$ 5,035	\$ 5,240	\$ 5,450	\$ 5,665	\$ 5,890
Admin Phone System - Break/Fix - Labor	\$ 7,570	\$ 7,875	\$ 8,190	\$ 8,515	\$ 8,855
AT&T Mobility FirstNet	\$ 6,130	\$ 6,375	\$ 6,630	\$ 6,895	\$ 7,170
<b>Radio Systems</b>					
Sandy Springs [Provided by North FultonRegional Radio System Authority]	Not Provided by IXP				\$ -
Johns Creek [Provided by Fulton County]	Not Provided by IXP				\$ -
Dunwoody [Provided by DeKalb County Public Safety]	Not Provided by IXP				\$ -
Brookhaven [Provided by DeKalb County Public Safety]	Not Provided by IXP				\$ -
Backup Radio System - Break/Fix	\$ 2,405	\$ 2,500	\$ 2,600	\$ 2,705	\$ 2,815
Antennas (Radio, GPS etc.) - Break/Fix	\$ 1,205	\$ 1,250	\$ 1,300	\$ 1,355	\$ 1,410
Antenna Maintenance - Maintenance	\$ -	\$ 1,875	\$ -	\$ 2,030	\$ -
<b>Logging &amp; Recording</b>					
Verint L&R System [Provided by North Fulton Regional Radio System Authority]	\$ -	\$ -	\$ -	\$ -	\$ -
Eventide L&R System - Tech Refresh	\$ -	\$ -	\$ 62,925	\$ -	\$ -
Eventide L&R system - Annual Maint.	\$ -	\$ -	\$ -	\$ 10,630	\$ 11,055

Estimated Forecast of Bill of Materials	Year 16	Year 17	Year 18	Year 19	Year 20
Komutel L&R System - Maint. Contract	\$ 7,020	\$ 7,300	\$ 7,595	\$ -	\$ -
<b>CAD / Mobile System</b>					
CentralSquare OneSolution CAD Software - Maint. Contract	\$ 289,470	\$ 301,050	\$ 313,090	\$ 325,615	\$ 338,640
PageGate - Maint. Contract	\$ 1,320	\$ 1,370	\$ 1,425	\$ 1,480	\$ 1,540
CAD Virtual Solution - AD, CAD, MS, MDS, Utility, ProQA, Reporting. Hardware and OS Upgrade - Tech Refresh. 5-year warranty- 4 hr Mission Critical	\$ -	\$ 480,480	\$ -	\$ -	\$ -
CS services for CAD server migration	\$ -	\$ -	\$ 52,470	\$ -	\$ -
CAD Workstations Replacement - Tech Refresh	\$ 16,340	\$ 16,990	\$ -	\$ -	\$ -
CAD Workstation Monitors Replacement- Tech Refresh	\$ -	\$ -	\$ 13,305	\$ -	\$ -
CAD Workstation Peripheral Devices	\$ 365	\$ 375	\$ 390	\$ 410	\$ 425
Crystal Server	\$ -	\$ -	\$ -	\$ 3,380	\$ -
Crystal Server Maintenance	\$ 245	\$ 250	\$ 260	\$ 275	\$ 285
CAD Webserver SSL Certificate - Tech Refresh	\$ 145	\$ 150	\$ 160	\$ 165	\$ 170
Chatcomm Domain Name Registration - Tech Refresh	\$ -	\$ -	\$ -	\$ -	\$ 285
ARC-GIS	\$ 2,885	\$ 3,000	\$ 3,120	\$ 3,245	\$ 3,375
Aero Surveys (Atlas)	\$ 1,485	\$ 1,545	\$ 1,605	\$ 1,670	\$ 1,735
CAD System Break/Fix	\$ 4,805	\$ 5,000	\$ 5,200	\$ -	\$ -
<b>Administrative Workstations</b>					
Admin Workstation Replacement - Tech Refresh	\$ 12,305	\$ 12,795	\$ -	\$ -	\$ -
Admin Workstation Monitors Replacement - Tech Refresh	\$ -	\$ -	\$ 6,240	\$ -	\$ -
Admin Workstation Peripheral Devices - Tech Refresh	\$ 365	\$ 375	\$ 390	\$ 410	\$ 425
<b>ProQA System</b>					
ProQA Support - Maint. Contract	\$ 46,130	\$ 47,975	\$ 49,890	\$ 51,890	\$ 53,965
<b>Records Management System</b>					
Sandy Springs [Provided by Sandy Springs]					\$ -
Johns Creek [Provided by Johns Creek]					\$ -
Dunwoody [Provided by Dunwoody]					\$ -
Brookhaven [Provided by Brookhaven]					\$ -
<b>Master Time Synchronization</b>					
Safran Time Sync System - Tech Refresh	\$ -	\$ 16,980	\$ -	\$ -	\$ -

Estimated Forecast of Bill of Materials	Year 16	Year 17	Year 18	Year 19	Year 20
Safran Time Sync System - Maint. Contract	\$ 2,225	\$ -	\$ 2,405	\$ 2,500	\$ 2,600
<b>Network Systems &amp; Security</b>					
Circuit - AT&T ASE Circuits	\$ 46,935	\$ 48,815	\$ 50,765	\$ 52,795	\$ 54,910
Circuit - AT&T Internet Circuit	\$ 21,380	\$ 22,235	\$ 23,125	\$ 24,050	\$ 25,010
Circuit - Backup Internet Circuit	\$ 21,625	\$ 22,490	\$ 23,390	\$ 24,325	\$ 25,295
Cisco Switches Smartnet - Maint. Contract	\$ 12,210	\$ 12,695	\$ 13,205	\$ 13,730	\$ 14,280
Cisco Firewalls Smartnet - Maint. Contract	\$ 2,240	\$ 2,330	\$ 2,425	\$ 2,520	\$ 2,620
Network Monitoring - Maint. Contract	\$ 11,860	\$ 12,335	\$ 12,825	\$ 13,340	\$ 13,870
Network Support - Break/Fix	\$ 18,020	\$ 18,740	\$ 19,490	\$ 20,270	\$ 21,080
Microsoft Windows CALs - Tech Refresh	\$ -	\$ 34,865	\$ -	\$ -	\$ -
Core Network Switches - Qty 4 - Tech Refresh	\$ 57,155	\$ -	\$ -	\$ -	\$ -
KVM and KMM - Tech Refresh	\$ -	\$ 7,500	\$ -	\$ -	\$ 8,435
ASE Routers - Tech Refresh	\$ -	\$ -	\$ 89,925	\$ -	\$ -
ASE Router Replacement Configuration	\$ -	\$ -	\$ 4,095	\$ -	\$ -
ASE Network Routers Smartnet Contracts - Maint. Contract	\$ 9,190	\$ 9,560	\$ 9,940	\$ 10,340	\$ 10,755
Digi Terminal Server - Tech Refresh	\$ 3,605	\$ -	\$ -	\$ -	\$ -
Content Filtering Server - Tech Refresh	\$ -	\$ 18,740	\$ -	\$ -	\$ -
NAS Server	\$ -	\$ 13,745	\$ -	\$ -	\$ -
Carbon Black Anti-Virus	\$ 4,505	\$ 4,685	\$ 4,875	\$ 5,070	\$ 5,270
Cisco Nex Gen Firewall Subscription	\$ 15,620	\$ 16,245	\$ 16,890	\$ 17,570	\$ 18,270
Network Penetration Tests	\$ 19,820	\$ 28,110	\$ 21,440	\$ 30,405	\$ 23,190
Network Security Tabletop Exercises	\$ -	\$ 19,990	\$ -	\$ -	\$ -
COOP Plan	\$ -	\$ 31,235	\$ -	\$ -	\$ -
Email Security Gateway - ProofPoint	\$ 7,210	\$ 7,500	\$ 7,800	\$ 8,110	\$ 8,435
Azure Gov Cloud Storage	\$ 5,770	\$ 6,000	\$ 6,240	\$ 6,490	\$ 6,750
DUO Maintenance	\$ 1,805	\$ 1,875	\$ 1,950	\$ 2,030	\$ 2,110
Veeam Subscription	\$ 2,525	\$ 2,625	\$ 2,730	\$ 2,840	\$ 2,955
NinjaOne	\$ 4,905	\$ 5,100	\$ 5,305	\$ 5,515	\$ 5,735
Unifi Controller	\$ -	\$ -	\$ 710	\$ -	\$ -
Unifi Access Points	\$ -	\$ -	\$ 1,040	\$ -	\$ -
PAM Solution	\$ 14,415	\$ 14,995	\$ 15,595	\$ 16,215	\$ 16,865
<b>Wall-Mounted Monitors</b>					
55/65 Inch Televisions - Tech Refresh	\$ 965	\$ 1,000	\$ 1,040	\$ 1,085	\$ 1,125
<b>Admin Staff</b>					

<b>Estimated Forecast of Bill of Materials</b>	<b>Year 16</b>	<b>Year 17</b>	<b>Year 18</b>	<b>Year 19</b>	<b>Year 20</b>
Microsoft Office 365 Business Applications	\$ 8,650	\$ 8,995	\$ 9,355	\$ 9,730	\$ 10,120
Staff Laptops - Tech Refresh	\$ 7,210	\$ 7,500	\$ 7,800	\$ 8,110	\$ 8,435
Training Use Laptops - Tech Refresh	\$ -	\$ 15,620	\$ 16,245	\$ -	\$ -
Dispatch Floor Display Laptops - Tech Refresh	\$ -	\$ 2,500	\$ -	\$ 2,705	\$ -
<b>Other Tech Equipment &amp; Services</b>					
Printers and Copier - Service Contract	\$ 14,415	\$ 14,995	\$ 15,595	\$ 16,215	\$ 16,865
Staff Furniture	\$ 1,505	\$ 1,565	\$ -	\$ -	\$ -
Printers and Copier - Tech Refresh	\$ -	\$ -	\$ -	\$ -	\$ 15,460
DirectTV - Service Contract	\$ 2,900	\$ 3,015	\$ 3,135	\$ 3,260	\$ 3,390
SysAid Helpdesk Ticketing System	\$ 14,415	\$ 14,995	\$ 15,595	\$ 16,215	\$ 16,865
Paycor Scheduling and Timekeeping System	\$ 6,240	\$ 6,490	\$ 6,750	\$ 7,020	\$ 7,300
PowerDMS Document Management System	\$ 8,545	\$ 8,885	\$ 9,245	\$ 9,610	\$ 9,995
KnowBe4 Security Awareness Training	\$ 1,445	\$ 1,500	\$ 1,560	\$ 1,625	\$ 1,690
Headsets, Wireless Adapters & Battery Rep	\$ 8,410	\$ 8,745	\$ 9,095	\$ 9,460	\$ 9,840
Miscellaneous Hardware & Software	\$ 14,415	\$ 14,995	\$ 15,595	\$ 16,215	\$ 16,865
Miscellaneous non-IT expenditure	\$ 2,405	\$ 2,500	\$ 2,600	\$ 2,705	\$ 2,815
PowerDMS Power FTO (2 annual subscriptions)	\$ 4,065	\$ 4,230	\$ 4,400	\$ 4,575	\$ 4,755
Nitro Pro (Annual Subscription)	\$ 2,595	\$ 2,700	\$ 2,810	\$ 2,920	\$ 3,040
Technical Training	\$ 1,205	\$ 1,250	\$ 1,300	\$ 1,355	\$ 1,410
Zoom Conference Calls	\$ 235	\$ 245	\$ 255	\$ 265	\$ 275
Monday.com - Pro Plan	\$ 3,015	\$ 3,135	\$ 3,260	\$ 3,390	\$ 3,525
<b>Travel &amp; Expenses</b>					
Airfare/Rail	\$ 19,005	\$ 19,765	\$ 20,555	\$ 21,380	\$ 22,235
POV & Parking	\$ 3,850	\$ 4,005	\$ 4,165	\$ 4,330	\$ 4,505
Vehicle Rental	\$ 11,405	\$ 11,860	\$ 12,335	\$ 12,830	\$ 13,340
Lodging Only	\$ 10,690	\$ 11,120	\$ 11,565	\$ 12,025	\$ 12,510
Meals & Other	\$ 5,050	\$ 5,255	\$ 5,465	\$ 5,685	\$ 5,910

**SCHEDULE C (AMENDED)**  
**PRICING AND PAYMENT**

This Agreement contains both Fixed-Fee pricing for On-Site Operations (GA), On-Site System Administration (GA) and Corporate Administrative Support (NJ), as well as Time and Materials pricing for Task Orders.

**FIXED-FEE: ON-SITE OPERATIONS (GA), ON-SITE SYSTEM ADMINISTRATION (GA) AND CORPORATE ADMINISTRATIVE SUPPORT (NJ)**

Each year's fixed fee for On-Site Operations (GA), On-Site System Administration (GA) and Corporate Administrative Support (NJ) is inclusive of ChatComm operations for the Cities of Sandy Springs, Johns Creek, Brookhaven and Dunwoody. Fixed fee line items will be invoiced at the beginning of each month, for the prior month's services, at the rate of one-twelfth of the annual fee for the applicable year.

Period of Performance		Description	Total	Monthly
Year 16	Sep 1, 2024 to Aug 31, 2025	On-Site Operations, On-Site System Administration and Corporate Administrative Support	\$6,221,520.00	\$518,460.00
Year 17	Sep 1, 2025 to Aug 31, 2026	On-Site Operations, On-Site System Administration and Corporate Administrative Support	\$6,594,840.00	\$549,570.00
Year 18	Sep 1, 2026 to Aug 31, 2027	On-Site Operations, On-Site System Administration and Corporate Administrative Support	\$6,990,600.00	\$582,550.00
Year 19	Sep 1, 2027 to Aug 31, 2028	On-Site Operations, On-Site System Administration and Corporate Administrative Support	\$7,410,120.00	\$617,510.00
Year 20	Sep 1, 2028 to Aug 31, 2029	On-Site Operations, On-Site System Administration and Corporate Administrative Support	\$7,854,840.00	\$654,570.00

**TASK ORDER BASED: TIME AND MATERIALS FOR TECHNOLOGY SUPPORT**

Below are *estimates* of Task Order Based Technology Support that will be required during the five-year term ending August 31, 2029 {see **Attachment A-1(Amended)**}, which estimates are subject to change due to changes in technology, vendor pricing, vendor/system lifecycles, and technology requirements. For each issued Task Order, Contractor will invoice for actual hours worked and costs incurred for Time and Materials.

Period of Performance		Description	Estimated Total	Estimated Monthly
Year 16	Sep 1, 2024 to Aug 31, 2025	Planned Technology Support	\$3,482,451.60	\$290,204.30
Year 17	Sep 1, 2025 to Aug 31, 2026	Planned Technology Support	\$4,725,680.40	\$393,806.70
Year 18	Sep 1, 2026 to Aug 31, 2027	Planned Technology Support	\$4,646,444.40	\$387,203.70
Year 19	Sep 1, 2027 to Aug 31, 2028	Planned Technology Support	\$4,089,982.80	\$340,831.90
Year 20	Sep 1, 2028 to Aug 31, 2029	Planned Technology Support	\$4,177,287.60	\$348,107.30

**TASK ORDER PROCESS**

There are two categories of Task Order Based services: PLANNED and UNPLANNED.

**PLANNED**

- **ROUTINE MAINTENANCE/LICENSE FEES:** This includes invoices received and paid by Contractor for existing hardware, software, applications, and equipment located at ChatComm, pertaining to ChatComm operations, and managed by the Contractor.
- **TECHNOLOGY SUPPORT SERVICES:** This includes planned monitoring and preventive maintenance activities; problem diagnosis, troubleshooting, and resolution; attendance at monthly TAC meetings, regularly scheduled Operations/Technology planning meetings, and other related meetings; development of technical specifications and designs; and other support related tasks for Public Safety technology systems, hardware, software, network, and equipment to maintain uptime and performance standards.
- **TECHNOLOGY REFRESH SERVICES:** This includes planned hardware, software, network, and other services for replacement and upgrade of equipment and systems, as required, to maintain uptime and performance standards. Planned services are listed in **Attachment A-1 (Amended)**.
- **Project Management:** Technical oversight and management of all technology activities.
- **Task Order Administration:** This includes activities required to develop and track Task Orders and related activities.

**UNPLANNED**

- **EMERGENCY TECHNOLOGY SUPPORT:** This includes diagnosis of technical issues, scheduling and management of vendors, ordering and shipment of equipment, and break/fix services, as needed.

- **OUT OF SCOPE TECHNOLOGY ACTIVITIES:** This includes unplanned requests for additional technical services such as, but not limited to, product research, services related to relocation of a city facility, and services related to the addition of a new city, agency, or network interface.
- **EXPEDITED SYSTEM ADMINISTRATION:** This includes system administration requests from the Authority that cannot be completed in a particular time frame without utilizing additional resources.

The estimates provided in this **Schedule C (Amended)** do not include unplanned services that were not known during the preparation of the estimates. Any project or service not listed in **Attachment A-1 (Amended)** will require completion of a Decision Request (“DR”) form and approval by the Authority. On receipt of the approved DR, the Contractor will prepare a project plan, cost estimates, and a Task Order for approval by the Authority. All Task Orders will contain a list of positions, hourly rates, estimated hours, and estimated total costs for all labor. When equipment, maintenance service fees, and other expenses are required, a Bill of Materials will also be provided showing the anticipated cost plus a 10% fee.

### **PLANNED TASK ORDERS**

Planned technology support costs have been estimated for each year. Planned Technology Refresh projects are listed in **Attachment A-1 (Amended)**. These projects are required to keep the technology at ChatComm current, maintain operational performance and functionality, and are based on Contractor’s knowledge of the technology life cycles of each system and component.

### **YEARLY TASK ORDER**

Prior to the beginning of each year, a single Task Order will be submitted by the Contractor covering Operations costs and planned technology costs. The technology costs will cover:

1. **Estimated costs for Technology projects** related to technology refresh and planned enhancements required at ChatComm, pertaining to ChatComm operations, and conducted by the Contractor or third-party vendor and listed by the Contractor in **Attachment A-1 (Amended)**.
2. **Estimated non-labor costs** detailed in **Attachment A-1 (Amended)** which include:
  - a. Estimated costs for technology break/fix confined to existing hardware, software, applications, and equipment located at ChatComm, pertaining to ChatComm operations, and managed by the Contractor.
  - b. Estimated costs for ongoing manufacturer warranty, maintenance and support agreement costs, third-party vendor agreement costs, and vendor licensing agreement costs. The estimates are limited to renewal of agreements currently in place for existing hardware, software, applications, and equipment located at ChatComm, pertaining to ChatComm operations, and managed by the Contractor.
  - c. Estimated costs for ongoing supplies to be purchased by the Contractor for items pertaining to ChatComm operations, used at ChatComm, and managed by the Contractor.
  - d. Estimated costs for travel-related expenses for trips related to technology work required at ChatComm, pertaining to ChatComm operations, and conducted by the Contractor or third-party vendors.

Contractor will submit the Yearly Task Order to the Authority’s Executive Director prior to the beginning of each year. The Contractor will then invoice for technology support at the end of each month on a Time and Materials basis.

### UNPLANNED TASK ORDERS

Unplanned activities require execution of an additional Task Order, which will include separate pricing terms and invoicing schedules.

- **EMERGENCY TECHNOLOGY SUPPORT**

In order to support a 911 Emergency Communications Center, technical failures must be handled expeditiously, and therefore Contractor must engage immediately. Emergency technology support may be completed by the Contractor immediately, at the cost and expense of the Authority. Contractor will notify the Executive Director as soon as practical of any required emergency technology support.

- **OUT OF SCOPE TECHNOLOGY ACTIVITIES**

**Attachment A-1 (Amended)** lists planned technology projects throughout the Term of the Agreement. Any requested Contractor technology projects or support not included in **Attachment A-1 (Amended)** requires an executed DR and subsequent Task Order signed by the Authority. Out of Scope services require additional costs based upon actual Contractor and/or vendor labor and commodities, as required, to successfully deliver the services. Out of scope projects include new solutions, services or products not included in **Attachment A-1 (Amended)**, or technical services that result from a vendor life cycle change for products or services.

- **EXPEDITED SYSTEM ADMINISTRATION**

System Administration activities are within the scope of the onsite technical personnel (GA) if the scope of such activities can be completed without impacting other duties. If a project, such as a major realignment of dispatch response policy, has a required timeline that cannot be accommodated by System Administration personnel (GA) without additional assistance, or requires services supplied by Contractor IT staff (NJ), Contractor will submit a DR and subsequent Task Order to the Authority for approval. IT staff other than onsite System Administration staff (GA) will be charged on a Time and Materials basis.

### PAYMENT TERMS

All prices are exclusive of any local, state, or federal taxes or business fees that may be required to conduct business within the State of Georgia.

The Authority agrees to pay the invoiced amount within fifteen (15) days after receipt for the invoice of services. Failure of the Authority to pay the invoice by the 21<sup>st</sup> day of the payment month will accrue interest at the rate of 2% per month until paid.

If it becomes necessary in any given week for System Administration employees (GA) and/or Contractor Technology Support employees (NJ) to work more than 40 hours, Contractor will charge the Authority hours at the applicable hourly labor rates identified in the most current annual Planned Task Order document.

**MANNER OF PAYMENT**

Bank Name: Univest Bank and Trust Co.  
Bank Address: 41 West Broad Street  
PO Box 197  
Souderton, PA 18964  
Name on Account: IXP Corporation  
Account Type: Business Checking  
Routing Number: 031913438  
Account Number: 4511041784

Please reference an invoice number with each payment.

**THIRD AMENDMENT TO INTERGOVERNMENTAL AGREEMENT BETWEEN THE  
CITY OF DUNWOODY, GEORGIA AND**

**THE CHATTAHOOCHEE RIVER 911 AUTHORITY**

This Third Amendment ("Third Amendment") to the Intergovernmental Agreement ("the Agreement") entered into on April 1, 2011 by and between Dunwoody, Georgia ("Dunwoody" or "City") and the Joint Public Safety and Judicial Facilities Authority for the Cities of Sandy Springs, Georgia and Johns Creek, Georgia d/b/a Chattahoochee River 9-1-1 Authority (the "Authority"), as amended by that certain First Amendment to Intergovernmental Agreement Between the City of Dunwoody, Georgia and the Chattahoochee River 911 Authority dated April 1, 2011, and as amended by that certain Second Amendment to Intergovernmental Agreement Between the City of Dunwoody, Georgia and the Chattahoochee River 911 Authority dated April 1, 2014 (the initial Intergovernmental Agreement and all previous amendments being collectively referred to herein as "the Agreement") is entered into as of the date it shall have been executed by both Dunwoody and the Authority.

**WHEREAS**, the Authority and Dunwoody, by way of the First Amendment, amended the Definitions, Term, Compensation and Consideration, and Services portions of the Agreement; and

**WHEREAS**, the Authority and Dunwoody, by way of the Second Amendment, amended the Term and Compensation and Consideration portions of the Agreement; and

**WHEREAS**, the Authority and Dunwoody now desire to extend the Term of the Agreement and to amend the Compensation portion of the Agreement to provide Dunwoody with 911 communication services on a subscription basis; and

**WHEREAS**, Dunwoody and the Authority have authorized the execution of this Agreement through appropriate Resolutions adopted by their governing bodies; and

**NOW, THEREFORE**, in consideration of the following mutual obligations, Dunwoody and the Authority hereby agree to amend the Agreement as follows:

A. Within **ARTICLE 3** entitled "**TERM OF AGREEMENT**" is deleted in its entirety and replaced with the following:

- 3.1 This Agreement shall commence on May 1, 2026 and shall terminate at 2400 hours on September 1, 2027 (the "Initial Term"). The Initial Term together with any subsequent Renewal Term(s) as described in Section 3.1 below are collectively referred to herein as the Term.
- 3.2 Following the Initial Term of this Agreement as defined above, this Agreement shall automatically continue on an annual basis unless at least six (6) months prior to each anniversary of the start of the Initial

Term, either Party provides written notice of its intention not to renew this Agreement under the same terms as provided herein (each a "Renewal Term").

- 3.3 The Parties hereby agree that the Term of the Agreement is subject to in accordance with Art. IX, Sec. III, Par. 1 of the Constitution of the State of Georgia, that in no event shall the Agreement extend beyond a period of fifty (50) years from the commencement of the initial Intergovernmental Agreement, or fifty (50) years from August 1, 2011.

B. Within **ARTICLE 4** entitled "**COMPENSATION AND CONSIDERATION**" is deleted in its entirety and replaced with the following, effective July 1, 2026:

- 4.1 Dunwoody shall pay the Authority annually in twelve (12) equal monthly installments for each year during the Term of this Agreement those amounts described in Schedule C (Amended), entitled "Pricing and Payment," attached to that certain Third Amendment to Amended and Restated Agreement by and between the Joint Public Safety and Judicial Facilities Authority for the Cities of Sandy Springs, Georgia and Johns Creek, Georgia d/b/a Chattahoochee River 9-1-1 Authority and IXP Corporation, dated August 15, 2024, the same being attached hereto as Exhibit "A" and incorporated herein by this reference (the "Third Amendment to Restated Agreement"). The Authority will invoice Dunwoody for the monthly installment on the first (1<sup>st</sup>) day of each month for services performed during the previous month, beginning one (1) month after June 30, 2026. Dunwoody agrees to pay the monthly installment no later than fifteen (15) days after the date of the invoice for services.
- 4.2 Should Dunwoody fail to meet its financial obligations under this Agreement, the Authority shall not withhold any 911 Emergency Communication Services from the citizens of Dunwoody as a remedy against Dunwoody, unless the Authority has obtained a valid court order authorizing the cessation of services or has terminated the Agreement pursuant to the notice requirements of Section 14.1 or 14.2.
- 4.3 Dunwoody shall not be required to make any financial capital outlay contributions, either retroactively or in the future, except for capital improvements which are implemented by the Authority for the direct and sole benefit of Dunwoody and which are mutually agreed upon by the parties, in writing, prior to expenditure.
- 4.4. This Agreement shall have no effect nor shall have any bearing on the separate agreement between the City of Brookhaven and the City of Dunwoody related to Computer Aided Dispatch integration with Dekalb 911 for Fire and Emergency Medical Services.

**IN WITNESS WHEREOF**, the Authority and Dunwoody have caused this Second Amendment to the Agreement through their duly authorized officers on this \_\_\_\_\_ day of \_\_\_\_\_, 2026.

THE AUTHORITY

ATTEST:

\_\_\_\_\_  
Eden E. Freeman  
Authority Chair

\_\_\_\_\_  
Raquel Gonzalez  
Authority Secretary

Approved as to Form:

\_\_\_\_\_  
Daniel Lee  
Authority Attorney

DUNWOODY, GEORGIA

ATTEST:

\_\_\_\_\_  
Lynn Deutsch  
Mayor

\_\_\_\_\_

Approved as to Form:

Approved as to Substance:

\_\_\_\_\_  
Ken Bernard  
City Attorney

\_\_\_\_\_  
Eric Linton  
City Manager



**FY 2027 PROPOSED BUDGET**

<b>REVENUES:</b>			<b>2023 Actual</b>	<b>2024 Actual</b>	<b>2025 Actual</b>	<b>2026 Projected</b>	<b>2022 Budget</b>	<b>2023 Budget</b>	<b>2024 Budget</b>	<b>2025 Budget</b>	<b>2026 Budget</b>	<b>2027 Proposed</b>	<b>% of Change</b>
86030	336020	JOHNS CREEK E911 FEES	2,084,971	2,009,285	1,984,983	2,893,034	1,903,873	1,960,989	2,019,819	2,487,759	2,893,034	3,082,015	6.53%
86030	336021	CITY OF DUNWOODY SUBSCRIPTION	1,309,759	1,349,052	1,606,546	1,539,096	1,271,611	1,309,759	1,349,052	1,606,546	1,539,096	1,543,322	0.27%
86030	336031	CITY OF BROOKHAVEN SUBSCRIPTION	1,427,813	1,470,647	2,291,309	2,758,073	1,386,226	1,427,813	1,470,647	2,291,309	2,758,073	2,971,603	7.74%
86030	336050	SANDY SPRINGS E911 FEES	3,993,901	3,820,030	3,568,163	4,466,699	3,214,634	3,311,073	3,410,405	4,045,475	4,466,699	4,748,704	6.31%
86030	381000	RENTAL INCOME	27,227	27,227	27,227	-	-	27,227	27,227	27,227	-	-	0.00%
<b>TOTAL REVENUES</b>			<b>8,843,672</b>	<b>8,676,242</b>	<b>9,478,228</b>	<b>11,656,902</b>	<b>8,105,534</b>	<b>7,941,021</b>	<b>8,770,622</b>	<b>10,458,316</b>	<b>11,656,903</b>	<b>12,345,644</b>	<b>11.461%</b>

  

<b>EXPENDITURES:</b>			<b>2023 Actual</b>	<b>2024 Actual</b>	<b>2025 Actual</b>	<b>2026 Projected</b>	<b>2022 Budget</b>	<b>2023 Budget</b>	<b>2024 Budget</b>	<b>2025 Budget</b>	<b>2026 Budget</b>	<b>2027 Proposed</b>	<b>% of Change</b>
8603810	521200	iXP BASE CONTRACT	5,612,983	5,739,080	6,144,708	6,532,620	7,441,731	5,612,983	5,905,245	6,221,520	6,594,840	6,990,600	6.001%
8603810	521201	PROF SVCS-TECHNICAL	1,906,769	2,047,766	2,176,392	4,148,769	-	1,679,740	2,117,700	3,535,902	4,288,079	4,599,218	7.256%
8603810	521210	PROF SVCS-AUDIT	20,925	29,810	35,129	38,579	12,000	15,000	30,000	35,000	40,000	45,000	12.500%
8603810	521250	PROF SVCS-LEGAL	13,000	10,002	5,000	5,060	27,600	25,000	27,600	30,000	30,000	10,000	-66.667%
8603810	521275	MEDICAL DIRECTION	81,282	85,347	86,375	94,095	72,000	80,000	86,375	92,781	102,059	100,000	-2.018%
8603810	521300	TECHNICAL SERVICES	71,249	71,249	-	-	72,000	72,000	72,000	-	-	-	0.000%
8603810	522310	BUILDING OPERATING LEASE	382,460	375,905	412,407	449,311	342,785	351,355	392,268	402,365	466,425	463,626	-0.600%
8603810	523100	LIABILITY INSURANCE	59,326	66,027	55,636	58,159	87,418	53,743	66,634	75,747	55,000	67,700	23.091%
8603810	523955	BANK SERVICE FEES	3,728	4,021	3,993	4,049	-	3,600	4,800	5,000	5,500	4,500	-18.182%
8603810	531100	GEN SUPPLIES & MATERIALS	4,295	1,450	5,000	2,500	-	5,000	5,000	10,000	10,000	10,000	0.000%
8603810	579000	CONTINGENCY	1,758	-	-	-	50,000	42,600	63,000	50,000	65,000	55,000	-15.385%
<b>TOTAL EXPENDITURES</b>			<b>8,157,774</b>	<b>8,430,656</b>	<b>8,924,640</b>	<b>11,333,141</b>	<b>8,105,534</b>	<b>7,941,021</b>	<b>8,770,622</b>	<b>10,458,316</b>	<b>11,656,903</b>	<b>12,345,644</b>	<b>5.908%</b>

  

<b>NET CHANGE IN FUND BALANCE</b>	<b>685,898</b>	<b>245,585</b>	<b>553,588</b>	<b>323,761</b>	<b>-</b>	<b>-</b>	<b>0.00</b>	<b>(0.00)</b>	<b>-</b>	<b>-</b>
<b>FUND BALANCE BEGINNING OF YEAR</b>	<b>1,343,381</b>	<b>2,068,226</b>	<b>2,509,769</b>	<b>3,063,357</b>						
<b>FUND BALANCE END OF YEAR</b>	<b>2,029,279</b>	<b>2,313,811</b>	<b>3,063,357</b>	<b>3,387,118</b>						

City	2022 Call Volume	2023 Call Volume	2024 Call Volume	2025 Call Volume	Call Volume Average
JOHNS CREEK SUPPLEMENT	40.16%	39.61%	39.89%	38.08%	39.36%
SANDY SPRINGS SUPPLEMENT	59.84%	60.39%	60.11%	61.92%	60.64%
JOHNS CREEK CALL VOLUME	24.78%	25.30%	26.70%	23.66%	24.96%
SANDY SPRINGS CALL VOLUME	36.92%	38.58%	40.24%	38.48%	38.46%
DUNWOODY CALL VOLUME	14.21%	12.82%	11.28%	10.99%	12.50%
BROOKHAVEN CALL VOLUME	24.09%	23.30%	21.78%	26.86%	24.07%
<b>TOTAL</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>